



Phoenix

by  **kestral**



Phoenix

Point of Sale

Interactions

Bookings

CoursePro

powered by Cap2

Inventory

Contacts

Reports

Mobile

Management

Forge Platform



Point of Sale

The Point of Sale is a customisable launch screen for front desk customer interactions.

Users are empowered to conduct sales, inspect stock, query customer details, and log work shifts.

Numerous payment types are accepted including full integration with contactless EFTPOS pinpads.

All transactions are fully audited and inventory levels are automatically updated in real-time.



GENERAL ENTRY ✓	GROUP FITNESS	LOCKER HIRE	NEWSPAPERS	OTHER	COMPLIMENTARY
Swim ✓	Gym / Swim / Massage	Swim / Sauna / Spa / Steam Room	Crèche	City of Perth	Personal Training
Adult (16 years and above)	Child	Pensioner	Student	Vacation	Family / Other
	Child Swim (0-2 years) \$0.00	In Term Swimming (Terms 2 and 3) \$2.20	In Term Swimming (Terms 1 and 4) \$2.70		
Adult Swim (16 years and above) \$6.00	Child Swim (3-4 years) \$1.50	Child Swim (5-15 years) \$4.50	Pensioner Swim \$4.00	Student Swim \$5.00	Spectator (16 years and above) \$2.00

New Sale

Anonymous Sale
NO MEMBERSHIP

+		DISCOUNT	QUANTITY
-		UPGRADE	REFUND

Total **\$0.00**

RozS [Supervisor]

CANCEL	SCAN	PAY
RECALL	OPEN DRAWER	
	FUNCTIONS	



NEW

Sales Catalogue

Speedo

ALL

ADMISSIONS

MEMBERSHIPS

PASSES

SERVICES

STOCK

VOUCHERS

	Speedo Boys Endurance Brief Blue S14	0 x	\$30.00	STOCK
	Speedo Boys Endurance Brief Navy S10	0 x	\$26.00	STOCK
	Speedo Boys Endurance Brief Nvy S10	1 x	\$28.00	STOCK
	Speedo Boys Endurance Brief Nvy S12	2 x	\$28.00	STOCK
	Speedo Boys Endurance Brief Red S14	1 x	\$30.00	STOCK
	Speedo Boys Endurance Logo Brief Blk S8	2 x	\$37.00	STOCK
	Speedo Boys Endurance Logo Brief Blk/Wht S06	2 x	\$37.00	STOCK
	Speedo Boys Endurance Logo Brief Blk/Wht S14	1 x	\$37.00	STOCK
	Speedo Boys Endurance Logo Brief Navy 5	0 x	\$25.00	STOCK
	Speedo Boys Energy Grid AS Blk S06	2 x	\$43.00	STOCK
	Speedo Boys Energy Grid AS Blk S08	0 x	\$43.00	STOCK
	Speedo Boys Energy Grid AS Blk S12	2 x	\$43.00	STOCK
	Speedo Boys Energy Grid AS Blk S14	1 x	\$43.00	STOCK
	Speedo Boys Energy Grid Jammer Blk S06	1 x	\$48.00	STOCK
	Speedo Boys Energy Grid Jammer Blk S12	1 x	\$48.00	STOCK
	Speedo Boys Energy Grid Jammer Blk S14	0 x	\$48.00	STOCK
	Speedo Boys Frame Splice Aqshort Blk s10	0 x	\$43.00	STOCK
	Speedo Boys Frame Splice Aqshort Blk s12	1 x	\$43.00	STOCK

New Sale



Anonymous Sale
NO MEMBERSHIP

+		DISCOUNT	QUANTITY
-	×	UPGRADE	REFUND

Total

\$0.00

RozS [Supervisor]		
CANCEL	SCAN	PAY
RECALL	OPEN DRAWER	
	FUNCTIONS	



Sales Catalogue

NEW

Speedo

	Speedo Boys Zebra Stripe Trunk Blu/Blk S06	0 x	\$37.00	STOCK
	Speedo Boys Zebra Stripe Trunk Blu/Blk S08	1 x	\$37.00	STOCK
	Speedo Boys Zebra Stripe Trunk Blu/Blk S10	1 x	\$37.00	STOCK
	Speedo Boys Ziggy Stripe Brief S03	0 x	\$29.00	STOCK
	Speedo Boys Ziggy Stripe Brief S04	0 x	\$29.00	STOCK
	Speedo Boys Ziggy Stripe Brief S05			
	Speedo Boys Ziggy Stripe Brief S06			
	Speedo Boys Ziggy Stripe Brief S07			
	Speedo Centre Snorkel			
	Speedo Chamois Sports Towel Ass			
	Speedo Elite Kickboard Red			
	Speedo Elite Pullbuoy Red STDSNR	3 x	\$28.00	STOCK
	Speedo Elite Pullkick Red STD	4 x	\$36.00	STOCK
	Speedo Equipment Mesh Bag Blk STD	0 x	\$23.00	STOCK
	Speedo Equipment Mesh Bag Blu STD	0 x	\$23.00	STOCK
	Speedo Equipment Mesh Bag Green	0 x	\$23.00	STOCK
	Speedo Equipment Mesh Bag Neon Blue	0 x	\$23.00	STOCK
	Speedo Equipment Mesh Bag Nvy STD	0 x	\$23.00	STOCK

EDIT SALES ELEMENT

Speedo Centre Snorkel

\$40

Comments

Ex-display model

Sales discount

(none)

Base Amount	\$48.00
Member Discount	\$0.00
Sales Discount	\$0.00
Cost Amount	\$21.00
Override Amount	\$40.00
GST	\$3.64
Total Charge	\$40.00
Total GST	\$3.64

NO ISSUES

SAVE

CANCEL

New Sale

Anonymous Sale

NO MEMBERSHIP

		DISCOUNT	QUANTITY
		UPGRADE	REFUND

1 x Speedo Centre Snorkel \$48.00

Total \$48.00
GST \$4.36

RozS [Supervisor]

CANCEL	SCAN	PAY
	OPEN DRAWER	
HOLD	FUNCTIONS	



GENERAL ENTRY ✓ **GROUP FITNESS** **LOCKER**

Swim ✓ **Gym / Swim / Massage**

Adult (16 years and above) **Child**

Child Swim (0-2 years) \$0.00

Adult Swim (16 years and above) \$6.00 **Child Swim (3-4 years)** \$1.50

\$4.50 \$4.00 \$5.00 \$2.00

New Sale

Anonymous Sale

	DISCOUNT	QUANTITY
	UPGRADE	REFUND

Speedo Centre Snorkel
E OVERRIDE \$40.00
isplay model

Adult Swim (16 years and above) \$6.00

\$46.00
\$4.19

RozS [Supervisor]

CANCEL SCAN OPEN DRAWER PAY HOLD FUNCTIONS

CUSTOMER DETAILS

POSTAL CODE: 601

7	8	9
4	5	6
1	2	3
0		CLR

REFERRAL TYPE

Unknown ✓	Birthday - Newspaper...
Birthday - Returni...	Birthday - Signage
Birthday - Website	Birthday - Word of Mouth
Facebook/Twitter	Insurance Membership
Internet search	Newsletter/Print
Returning customer	Television/Radio
Vincent ratepayer	Word of mouth

CANCEL OK



\$			
7	8	9	←
4	5	6	ENTER
1	2	3	
0		.	

\$100
\$50
\$20
\$10
\$5
\$2
\$1
50c
20c
10c
5c
BALANCE

CASH
EFTPOS
CHEQUE
DIRECT DEPOSIT
VOUCHER

New Sale

Anonymous Sale
NO MEMBERSHIP

CLEAR

1 x Speedo Centre Snorkel	\$40.00
1 x Adult Swim (16 years and above)	\$6.00

GST	\$4.19
Total	\$46.00

CASH	\$10.00
EFTPOS	\$36.00

Tendered	\$46.00
Balance owing	\$0.00
Change	\$0.00

RozS [Supervisor]

BACKDATE PAYMENT

BACK	INVOICE	FINALISE
HOLD		



GENERAL ENTRY ✓	GROUP FITNESS	LOCKER HIRE	NEWSPAPERS	OTHER	COMPLIMENTARY
Swim ✓	Gym / Swim / Massage	Swim / Sauna / Spa / Steam Room	Crèche	City of Perth	Personal Training
Adult (16 years and above)	Child	Pensioner			
	Child Swim (0-2 years) \$0.00	In Term Swimming (Terms 2 and 3) \$2.20	In Term Swimming (Terms 1 and 4) \$2.70		
Adult Swim (16 years and above) \$6.00	Child Swim (3-4 years) \$1.50	Child Swim (5-15 years) \$4.50	Pensioner Swim \$4.00	Student Swim \$5.00	Spectator (16 years and above) \$2.00

Sale Summary

Sale #433251 - Served by RozS at 15:29

CHARGES

\$46.00

TENDERED

\$46.00

CHANGE

\$0.00

ADMISSION DOCKETS

SALES RECEIPT

CLOSE

New Sale

Anonymous Sale

NO MEMBERSHIP

+		DISCOUNT	QUANTITY
-		UPGRADE	REFUND

Total **\$0.00**

RozS [Supervisor]

CANCEL	SCAN	PAY
	OPEN DRAWER	
RECALL	FUNCTIONS	



GENERAL ENTRY	GROUP FITNESS ✓	LOCKER HIRE	NEWSPAPERS	OTHER	COMPLIMENTARY
Aqua Fitness \$14.50	Aerobics \$14.50	Circuit			
Aqua Fitness 10 Entries \$130.50	Aerobics 10 Entries \$130.50	Circuit 10 Entries			
Aqua Fitness 20 Entries \$246.50	Aerobics 20 Entries \$246.50	Circuit 20 Entries			
Adult Swim (16 years and above) \$6.00	Child Swim (0-2 years) \$0.00	In Term Swim (Terms 2 and above)	Pensioner Swim \$4.00	Student Swim \$5.00	Spectator (16 years and above) \$2.00
Child Swim (3-4 years) \$1.50	Child Swim (5-15 years) \$4.50				

SELECT GROUP SESSION

17:10	1 / 60
BODY ATTACK (45)	
17:15	6 / 40
BODYJAM	
18:00	0 / 59
BODY PUMP	
19:05	15 / 60
BODY COMBAT	
UNSCHEDULED	
SHOW ALL SESSIONS FOR TODAY	

New Sale

Anonymous Sale
NO MEMBERSHIP

+	☰	DISCOUNT	QUANTITY
-	✗	UPGRADE	REFUND

Total \$0.00

CarrieC

CANCEL	SCAN	PAY
	OPEN DRAWER	
RECALL	FUNCTIONS	



Olwyn Caffey

MEMBERSHIP #
999812803

PERSONAL EMAIL
olwyncaffey@example.org

MOBILE PHONE
0491570156

HOME ADDRESS
LEEDERVILLE WA 6007

TAG IN

Group Fitness (Member)

14/03/2015

TAG OUT

1W+

1x

Full Member (Direct Debit)

Complimentary Centre Entry

Expires Saturday 11th April 2015
1 visit remaining

Memberships

Passes

PS-EEL Monday 11:00

Enrolment is not for today

CoursePro

Debit

Full Member (Direct Debit) Monthly D...

Monthly
Starts Friday 10th April 2015

1 x \$81.65

No upcoming bookings

No ongoing services

Bookings

Services



Calendar

\$116.65
SPENT

Sales

\$0

Vouchers

1

Comments

0

Attachments



SMS

New Sale

Olwyn Caffey

FULL MEMBER (DIRECT DEBIT): #999812803



DISCOUNT

QUANTITY



UPGRADE

REFUND

Total

\$0.00

CarrieC

CANCEL

SCAN

OPEN
DRAWER

PAY


RECALL

FUNCTIONS



TAG IN: OLWYN CAFFEY



Olwyn Caffey 

MEMBERSHIP #
999812803

PERSONAL EMAIL
olwyncaffey@example.org

MOBILE PHONE
0491570156

HOME ADDRESS
LEEDERVILLE WA 6007

ADMISSION TYPES

Gym (Member)	Gym/Swim/Spa/Sauna/ Steam Room (Casual) 1 VISIT LEFT	Swim (Member)	Swim/Sauna/Spa/Steam Room (Member)
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GROUP SESSIONS

Body Attack (45) 17:10-17:55 1/60	BodyJam 17:15-18:00 6/40	Body Pump ✓ 18:00-19:00 1/59	Gym Circuit 18:15-19:00 3/20	SPIN (45) 18:15-19:00 0/40	CXWORX (2) 19:00-19:30 0/40
Body Combat 19:05-20:05 15/60					

CANCEL

PEOPLE
COUNT
◀ ▶
(1x)

SHOW
ADHOC

REVIEW
DOCKETS
0

RENEW

TAG-IN



Group Fitness 1

Summer Timetable

Timetable 13/10/2014

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
06:00	Body Pump LindaA 0600-0700	Body Pump Tracey Fudge 0600-0700	Body Pump RobertJ 0600-0700	Express Attack 0555-0625 CXWORX (1) 0630-0700	Body Pump LindaA 0600-0700		
07:00							
08:00						Body Attack (45) SherinaP 0800-0845	Vinyasa Power Hour Yoga (1) JulieA 0800-0900
09:00	Body Pump JohannaK 0915-1015	Body Attack ElizabethB 0915-1015	Body Pump PauJ 0915-1015	Body Combat Louise Ullah 0915-1015	Body Attack Amy F, MoniqueH 0915-1015	Body Pump ElaineJ 0855-0955	Body Attack Amy F, CarolineH 0915-1015
10:00	Express Attack 1030-1100	CXWORX (1) 1015-1045		Body Pump Amy F 1030-1130	Body Pump ElaineJ 1030-1130	CXWORX (1) 0955-1025	Body Pump Amy F, CarolineH 1015-1115
11:00	CXWORX (1) 1100-1130	Body Pump (45) ErikaM 1100-1145		Body Balance (1) JohannaK 1130-1230	CXWORX (1) 1130-1200	Step BettinaF 1030-1130	Body Combat LaurenM, MatthewJ 1130-1230
12:00			Body Pump ElaineJ, JohannaK 1215-1315			Body Balance (1) 1130-1230	Body Balance (1) HannahS, LourensV 1230-1330
13:00	CXWORX (1) 1315-1345	Vinyasa Power Hour Yoga (1) ClaudiaS 1300-1400	CXWORX (1) 1315-1345	Vinyasa Power Hour Yoga (1) ClaudiaS 1300-1400	Body Pump JohannaK 1300-1400		
14:00							

CarrieC		
RETURN	BOOK TIME SLOT	SAVE
	IMPORT	EXPORT



Friday, 13 February 2015

	Aqua Indoor	Aqua Outdoor 30m	Aqua Outdoor 50m	RPM Room	Studio 1	Studio 2
05:00						
06:00		Deep Aqua BethanyH 8 / 40 0600-0645		RPM (45) 16 / 40 0600-0645	Body Pump LindaA 42 / 59 0600-0700	Vinyasa Power Hour Yoga (2) 20 / 40 0600-0700
07:00						
08:00	Aqua Gold 8 / 30 0800-0845					
09:00	Aqua 4 All 11 / 30 0915-1000		Aqua 4 All [CANCELLED] 0915-1000	RPM (45) 22 / 40 0915-1000	Body Attack Amy F, MoniqueH 25 / 60 0915-1015	Gym Circuit TarrynF 8 / 20 0915-1000
10:00						
11:00		Deep Aqua TanyaF 9 / 40 1030-1115			Body Pump ElaineJ 38 / 59 1030-1130 CXWORX (1) 8 / 40 1130-1200	Yin Yoga ClaudiaS 6 / 40 1045-1145
12:00						
13:00					Body Pump JohannaK 14 / 59 1300-1400	Vinyasa Power Hour Yoga (2) 10 / 40 1300-1400
14:00						

Group Timetables

Summer Timetable
13-10-2014

Winter 2014
07-04-2014

CarrieC

BOOK SESSIONS	EDIT TIMETABLE	NEW TIMETABLE
CANCEL SESSIONS	RESTORE SESSIONS	DELETE TIMETABLE



[START]_Home	[START] Aquatics	Creche	Fees	Group Fitness	Group Fitness Passes
Gym	Health Club	Hydrotherapy	Personal Training	Special	Squad/Scuba/Polo
Staff	[START] Swim	Swim Off Peak	Swim Passes	Swim Upgrades	

Waves

LIST EDIT TEST SAVE



Aerobics Class \$14.50	Aquarobics Class \$13.50	Aquanauts Class \$9.00	Circuit Class \$12.50	Silver Sneakers Class \$8.50	Yoga Class (60 min) \$14.50
Aerobics Class (30 min) \$8.00	Aquarobics Class PC \$11.50	Aquanauts Class PC \$7.70	Silver Sneakers Class PC \$7.20		Yoga Class (1.5 hours) \$21.00
Aerobics Class PC \$12.30					Yoga Class (60 min) PC \$12.30
		Lunchtime Group Fitness Class (40 min) \$7.00	Teen Aerobics Class \$8.00	Teen Aerobics Promo (2 for 1) \$8.00	Yoga Class (1.5 hours) PC \$17.85

Group Fitness

LIST

EDIT

TEST

SAVE



4830

159

170

99

3

4121

0

1

	Spectator Entry	\$2.10
	Spectator Entry PC	\$1.80
	Student Hydrotherapy/Spa/Sauna/Swim	\$8.80
	Student Hydrotherapy/Spa/Sauna/Swim PC	\$7.50
	Student Spa/Sauna Upgrade	\$4.30
	Student Spa/Sauna Upgrade PC	\$3.70
	Student/Concession Swim	\$4.50
	Student/Concession Swim PC	\$3.80
	Swim/Sauna/Spa (2 for 1)	\$10.30
	Teen Aerobics Class	\$8.00
	Teen Aerobics Promo (2 for 1)	\$8.00
	Upgrade Health Club to Aerobics	\$6.50
	Upgrade Health Club to Aerobics PC	\$5.50
	Vacation Swimming Lesson Entry	\$3.20



POINT OF SALE

Staff Checkpoint

...

7	8	9
4	5	6
1	2	3
0		CLR



POINT OF SALE

AQUATIC CENTRE

No shift in progress



START
SHIFT



MANAGE
SHIFTS

SIGN
OUT

OPEN
DRAWER

FUNCTIONS



POINT OF SALE

START SHIFT

Enter the amount of cash in the till and optionally select the staff members that are permitted to use this terminal.

\$ 300|

7	8	9	←
4	5	6	ENTER
1	2	3	
0	.		

PERMITTED STAFF MEMBERS

ALL STAFF



CANCEL

SIGN
OUT

OPEN
DRAWER

FUNCTIONS



RECONCILE SHIFT

Float amount: \$300.00

NOTE: Do not include the float as part of the cash amount below.

	EXPECTED	COUNTED	DIFFERENCE
■ CASH	\$95.00	96.00	\$1.00
■ EFTPOS	\$72.00	72.00	\$0.00
■ CHEQUE	\$408.00	408.00	\$0.00
■ DIRECT DEPOSIT	-		-
TOTAL	\$575.00	\$576.00	\$1.00

CANCEL

EFTPOS
SETTLEMENT

EFTPOS PRE-
SETTLEMENT

EFTPOS RESET
SHIFT TOTALS

EDIT
NOTES

DEFER

COMPLETE



Period & Shift Management > Aquatic Centre



ADMINISTRATION



BACK

← Sales Shift

OVERVIEW

FROM
19/03/2015 15:15

DURATION
32.5 mins

UNTIL
19/03/2015 15:47

TOTAL PAYMENTS
\$575.00

NOTES

Customer declined change

HISTORY

OPENED
Phoenix at 19/03/2015 15:15

CLOSED
RozS at 19/03/2015 15:47

RECONCILED
RozS at 19/03/2015 15:47



CASH FLOAT

\$300.00



PERMITTED STAFF

ALL STAFF



RECONCILIATION

	EXPECTED	COUNTED	DIFFERENCE
CASH	\$95.00	\$96.00	\$1.00
EFTPOS	\$72.00	\$72.00	\$0.00
CHEQUE	\$408.00	\$408.00	\$0.00
DIRECT DEPOSIT	\$0.00	\$0.00	\$0.00
VOUCHER	\$0.00	\$0.00	\$0.00
TOTAL	\$575.00	\$576.00	\$1.00



Reconcile shift

Account for the money in the till.



Shift report

View the end of shift report.



Sales records

Manage the sales for this shift.



Transaction extract

View the transactions in this shift.



Payment extract

View the payments and refunds in this shift.



Payment report

Generate a payment report for this shift.



Interactions

Which members are using the facility at this very moment?

How far into their workout are they?

The Interactions screen offers an instant snapshot of the current usage of the facility. Staff can also preview the details of patrons as they pass through access gates.

From one convenient screen you can sign-up, renew, and transfer memberships as needed.



Interactions

REGISTER

GATES

ADMINISTRATION

ATTENDING

- Aaltje Gabbie**
SWIM (MEMBER)
48 MINUTES
ARRIVED **15:32**
- Aarin Nathanson**
SWIM (MEMBER)
22 MINUTES
ARRIVED **15:59**
- Adonna Gangasani**
GYM (MEMBER)
48 MINUTES
ARRIVED **15:33**
- Bentley Mackinoon**
GYM (MEMBER)
45 MINUTES
ARRIVED **15:36**
- Darci Caine**
GYM (MEMBER)
10 MINUTES
ARRIVED **16:10**
- Elecia Gamack**
SWIM/SAUNA/SPA/STEAM ROOM (MEM...)
10 MINUTES
ARRIVED **16:11**
- Felicity Iacuzzo**
GYM (MEMBER)
21 MINUTES
ARRIVED **15:59**
- Imelda Yong-Gee**
GYM (MEMBER)
21 MINUTES
ARRIVED **16:00**
- Ina Macmillan**
SWIM/SAUNA/SPA/STEAM ROOM (MEM...)
20 MINUTES
ARRIVED **16:00**
- Inge-Borg Panazzo**
FAMILY (3 PERSON)
46 MINUTES
ARRIVED **15:34**
- Jacki Bahnisch**
GYM (MEMBER)
20 MINUTES
ARRIVED **16:01**
- Patrae Hadjipetrou**
SWIM (MEMBER)
17 MINUTES
ARRIVED **16:03**

- Ramtin Baggio**
GYM (MEMBER)
18 MINUTES
ARRIVED **16:02**
- Taras Calma**
GYM (MEMBER)
19 MINUTES
ARRIVED **16:02**
- Ulf Salta**
GYM (MEMBER)
19 MINUTES
ARRIVED **16:01**
- Valme Jaggs**
SWIM/SAUNA/SPA/STEAM ROOM (MEM...)
45 MINUTES
ARRIVED **15:35**

DEPARTED

- Benita Padgett**
GYM (MEMBER)
22 MINUTES AGO
DEPARTED **15:58**
- Eliazar Lainis**
GYM (MEMBER)
8 MINUTES AGO
DEPARTED **16:12**
- Eliazar Lainis**
SWIM/SAUNA/SPA/STEAM ROOM (ME...)
19 MINUTES AGO
DEPARTED **16:01**
- Hazen Ibrahim**
SWIM/SAUNA/SPA/STEAM ROOM (ME...)
5 MINUTES AGO
DEPARTED **16:15**
- R V Walford**
SWIM (MEMBER)
22 MINUTES AGO
DEPARTED **15:58**
- Sandie Naicker**
SWIM (MEMBER)
17 MINUTES AGO
DEPARTED **16:04**

REGISTERED

- Fabrizio Navickas**
POOL MEMBER (PRE-PAID) 1 MONTH MEMBERSHIP
- Kallen Baggs**
FULL MEMBER (PRE-PAID) 3 MONTHS MEMBERSHIP
- Veikko Sahinis**
FULL MEMBER (DIRECT DEBIT) 12 MONTHS MEMBERSHIP

16 members and 28 anonymous **44**

CarrieC



AVAILABLE MEMBERSHIPS

	Pool Member (Direct Debit) ✓
Ongoing	12 Months ✓

SERVICES

Full Member (Direct Debit) Admin Fee	\$35.00 ✓
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ONGOING DEBITS

Pool Member (Student) Direct Debit Monthly	\$46.80	Pool Member (Ratepayer) Direct Debit Monthly ✓	\$46.80	Pool Member (Pensioner/Senior) Direct Debit Monthly	\$44.20
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Memberships



[NEW] Pool Member (Direct Debit) 12 Months
Mary Phoenix (#042360)

	+	-	×	☰	REFUND
<input type="checkbox"/>	1 x Full Member (Direct Debit) Admin Fee				\$35.00
<input type="checkbox"/>	1 x Pool Member (Ratepayer) Direct Debit Monthly				\$46.80

Total	\$81.80
GST	\$7.43

BACK	NEXT
CLOSE	



ONGOING PAYMENT DETAILS

NAME	QUANTITY	PRICE	TOTAL
Pool Member (Ratepayer) Direct Debit Monthly	1	46.80	\$46.80 Fortnightly

First direct debit occurs on Thursday 2 April 2015.

ACCOUNT DETAILS

NEW CREDIT CARD NEW BANK ACCOUNT

CARD NUMBER

4434123456789351

MONTH EXPIRY DATE

12

YEAR EXPIRY DATE

2020

NAME ON CARD

Ms Mary Phoenix

READ CREDIT CARD

Memberships



[NEW] Pool Member (Direct Debit) 12 Months
Mary Phoenix (#042360)

- 1 x Full Member (Direct Debit) Admin Fee \$35.00
- 1 x Pool Member (Ratepayer) Direct Debit Monthly \$46.80

Total

\$81.80

BACK

NEXT

CLOSE



Interactions > Administration



- New
- Edit
- Delete
- History
- Mark obsolete

ed rag

- Edidia Ragonsi #034849
- Edidia Ragonsi #047816
- Edmond Raghbar #916817
- Edrees Rago #026885
- Edwyn Ragus #070358**
- Elfriede Ragonesi #021577
- Nedzara Galanti #999811783
- Winifred Raglione #062737
- Winifred Raglione #073402



Edwyn Ragus



DEMOGRAPHICS
 Male, 37 years old
 Born 23/11/1977

MEMBERSHIP #
 070358

FLAGS

- Must buy replacement card**
- See Comments

WORK EMAIL
 edwynragus@example.org

MOBILE PHONE
 0491570156

HOME ADDRESS
 1 Main Street
 LEEMING WA 6149

TAG IN		Full (Member) 11/03/2015		TAG OUT
Full Member (Direct Debit)		No passes		
Memberships		Passes		
PS-EEL Monday 11:00 Enrolment is not for today		1 x \$81.65		
CoursePro		Debit		
Full Member (Direct Debit) Monthly Debit Monthly		No upcoming bookings		No ongoing services
Bookings		Services		
Calendar	Sales \$108.50 SPENT	Vouchers \$0	Comments 1	Attachments 1
				SMS



Interactions > Administration



- New
- Edit
- Delete
- History
- Mark obsolete

ed rag ✕

- Edidia Ragonsi #034849
- Edidia Ragonsi #047816
- Edmond Raghubar #916817
- Edrees Rago #026885
- Edwyn Ragus #070358
- Elfriede Ragonesi #021577
- Nedzara Galanti #999811783
- Winifred Raglione #062737
- Winifred Raglione #073402



Edwyn Ragus

DEMOGRAPHICS
 Male, 37 years old
 Born 23/11/1977

MEMBERSHIP #
 070358

FLAGS
Must buy replacement card
See Comments

WORK EMAIL
 edwynragus@example.org

MOBILE PHONE
 0491570156

HOME ADDRESS
 1 Main Street
 LEEMING WA 6149

Calendar

Admission Report

Monday, 23 February 2015

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
26 Jan	27	28	29	30	31	1 Feb
		Full (Member)... 18:28	Full (Member)... 18:36			
AUSTRALIA DAY						
2	3	4	5	6	7	8
Full (Member)... 09:00						
9	10	11	12	13	14	15
	Full (Member)... 08:11 Full (Member)... 09:22	RPM (Member)... 18:15				
16	17	18	19	20	21	22
	Full (Member)... 15:13	Full (Member)... 16:25	RPM (Member)... 18:15	Full (Member)... 07:55		
23	24	25	26	27	28	1 Mar
		Full (Member)... 15:24	Full (Member)... 07:56			



Interactions > Administration



- New
- Edit
- Delete
- History

Search (Ctrl+S)

- Tanvir Dando #035605
- Tanvir Facer #038447**
- Tanvir Farley-Cook #071103
- Tanvir Galantai #030381
- Tanvir Hair #046286
- Tanvir Halford #063336
- Tanvir Kalma #072846
- Tanvir Kamst #021962
- Tanvir La Rose #026363
- Tanvir Ladewig #027353
- Tanvir Narduzzi #049096
- Tanvir O'flaherty #072257
- Tanvir Raffaut #058982
- Tanvir Yin #046655
- Tanya Adib Martinez #073725
- Tanya Adib Martinez #075306
- Tanya Bakaj #060229
- Tanya Bakker #037658
- Tanya Calligari #042014
- Tanya Eather



Tanvir Facer



DEMOGRAPHICS
Female, 65 years old
Born 05/07/1949

MEMBERSHIP #
038447

WORK EMAIL
tanvirfacer@example.org

WORK PHONE
0855500156

MOBILE PHONE
0491570156

HOME ADDRESS
Locked Bag 6
HILLARYS WA 6025

Debit

Manage

Full Member (Direct Debit) Monthly Debit

NEXT SCHEDULED DATE
Wednesday 1st April 2015

NEXT DEBIT AMOUNT
\$81.65 (30 billable days)

ONGOING COMMITMENT
\$81.65 monthly

ACCOUNT STATUS
Active

Charges

\$653.20

Payments

- Finalised
- Pending
- Fully Paid (pending)**

TAKE PAYME

UPDATE DETA

PAYMENT HIST

MANAGE DEBIT PLAN

New Edit Delete History

Search (Ctrl+S)

Tanvir Facer (#038447) Active \$81.65 monthly

OVERVIEW

Full Member (Direct Debit) Monthly Debit

NEXT SCHEDULED DATE
Wednesday 1st April 2015

NEXT DEBIT AMOUNT
\$81.65 (30 billable days)

ONGOING COMMITMENT
\$81.65 monthly

ACCOUNT STATUS
Active

PAYMENT METHOD
Credit card

EZIDEBIT INTEGRATION
IDENTIFIER
6323948

STATUS
No customer can be found for the given client with the given customer reference.

PAYMENT HISTORY

- 1/03/2015 for \$81.65 Pending
- 1/02/2015 for \$81.65 Successful
- 1/01/2015 for \$81.65 Successful
- 1/12/2014 for \$81.65 Successful
- 1/11/2014 for \$81.65

BALANCE

Charges	\$653.20
Payments	\$653.20
Finalised	\$371.55
Pending	\$81.65
Fully Paid (pending)	-

PERIODS ADD
2/04/2013 -

SUSPENSIONS ADD
No suspensions recorded.

Update details
Change or update the credit card or bank account used for payments.

Take payment
Receive payment for an outstanding balance.

Add credit
Add credit to a customers account.

Add charge
Add additional charges to a customers account.

Edit price
Change the sales item, quantity and amount of the recurring debit.

Set scheduled date
Change the next scheduled date.

Payment [DEBUG]
Add a payment for testing.

NO ISSUES CLOSE



Bookings

The Bookings calendar visualises all venue bookings in the upcoming days, months, even years.

Estimated crowd numbers and weekly runsheets help staff properly anticipate busy periods.

Layouts of multipurpose venues are selected as needed as customers reserve, pay bonds, and rent equipment for functions and events hire.

Automated worklists ensure timely follow-up of outstanding invoices and debts.



◀ ▶ Tuesday, 17 March 2015

Pool Outdoor 50m

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
2 Mar	3	4	5	6	7	8
3 BOOKINGS	4 BOOKINGS	5 BOOKINGS	4 BOOKINGS	180 6 BOOKINGS	4 BOOKINGS	
LABOUR DAY						
9	10	11	12	13	14	15
6 BOOKINGS	1 5 BOOKINGS	5 BOOKINGS	4 BOOKINGS	5 BOOKINGS	35 4 BOOKINGS	
16	17	18	19	20	21	22
5 BOOKINGS	130 6 BOOKINGS	5 BOOKINGS	4 BOOKINGS	110 5 BOOKINGS	4 BOOKINGS	
23	24	25	26	27	28	29
5 BOOKINGS	4 BOOKINGS	4 BOOKINGS	3 BOOKINGS	4 BOOKINGS	265 5 BOOKINGS	15 1 BOOKING
30	31	1 Apr	2	3	4	5
3 BOOKINGS	2 BOOKINGS	2 BOOKINGS	1 BOOKING		2 BOOKINGS	
				GOOD FRIDAY		
APPRAISALS/WORKOUTS	BIRTHDAY	CAFÉ	CHANGEROOMS	GROUP FITNESS	MASSAGE ROOM	POOL INDOOR 25M
POOL INDOOR LEISURE	POOL OUTDOOR 12M	POOL OUTDOOR 30M	POOL OUTDOOR 50M ✓			

		🔍
0530	Perth City	✓
0730	#212714	
0730	Swim Club	➔
0800	#132862	
0745	Hawthorn Primary School	➔
0815	#214991	
0915	Intern Swimming	✓
1445	#214376	
1000	Catholic College	➔
1200	#214995	
1600	Perth City	✓
1900	#212714	
1930	Freedive Training	✓
2030	#215311	

RozS [Supervisor]		
FUNCTIONS	PRINT BOOKING SHEET	VIEW DAY



Friday, 30 January 2015

Pool Outdoor 30m

Outdoor 30m Pool								
Half 1				Half 2				
Lane 1	Lane 2	Lane 3	Lane 4	Lane 5	Lane 6	Lane 7	Lane 8	
05:00								
West Coast Splash				Deep Aqua 9 / 40 BethanyH 0600-0645	Deep Aqua 9 / 40 BethanyH 0600-0645	Deep Aqua 9 / 40 BethanyH 0600-0645	Deep Aqua 9 / 40 BethanyH 0600-0645	
06:00								
07:00								
				West Coast Splash				
08:00								
09:00								
10:00								
				Deep Aqua 15 / 40 TanyaF 1030-1115	Deep Aqua 15 / 40 TanyaF 1030-1115	Deep Aqua 15 / 40 TanyaF 1030-1115	Deep Aqua 15 / 40 TanyaF 1030-1115	
11:00								
12:00								

- 06:00 West Coast Splash →
- 08:00 West Coast Splash →
- 14:00 SyncWA ✓
- 16:00 #214811 ✓
- 17:00 2014/2015 Triton →
- 18:30 #212132 →
- 19:00 Canoe Polo →
- 21:00 #128303 →

- APPRAISALS/WORKOUTS
- BIRTHDAY
- CAFÉ
- CHANGEROOMS
- GROUP FITNESS
- MASSAGE ROOM
- POOL INDOOR 25M
- POOL INDOOR LEISURE
- POOL OUTDOOR 12M
- POOL OUTDOOR 30M ✓
- POOL OUTDOOR 50M

CarrieC

FUNCTIONS

VIEW CALENDAR

START BOOKING



Friday, 30 January 2015

Pool Outdoor 30m New Booking

Outdoor 30m Pool							
Half 1				Half 2			
Lane 1	Lane 2	Lane 3	Lane 4	Lane 5	Lane 6	Lane 7	Lane 8
05:00							
06:00	West Coast Splash			Deep Aqua 9 / 40 BethanyH 0600-0645	Deep Aqua 9 / 40 BethanyH 0600-0645	Deep Aqua 9 / 40 BethanyH 0600-0645	Deep Aqua 9 / 40 BethanyH 0600-0645
07:00	West Coast Splash						
08:00	West Coast Splash			West Coast Splash			
09:00	09:00	30M POOL LANE 0900-1100					
10:00							
11:00			11:00	Deep Aqua 15 / 40 TanyaF 1030-1115	Deep Aqua 15 / 40 TanyaF 1030-1115	Deep Aqua 15 / 40 TanyaF 1030-1115	Deep Aqua 15 / 40 TanyaF 1030-1115
12:00							

FRIDAY, 30 JANUARY 2015	
09:00 11:00	Outdoor 30m Pool\Half 1\Lane 1 ?
09:00 11:00	Outdoor 30m Pool\Half 1\Lane 2 ✓
09:00 11:00	Outdoor 30m Pool\Half 1\Lane 3 ?

- APPRAISALS/WORKOUTS
- BIRTHDAY
- CAFÉ
- CHANGEROOMS
- GROUP FITNESS
- MASSAGE ROOM
- POOL INDOOR 25M
- POOL INDOOR LEISURE
- POOL OUTDOOR 12M
- POOL OUTDOOR 30M ✓
- POOL OUTDOOR 50M

CarrieC

STOP BOOKING

REPEAT

ANNOTATE

CLEAR

BOOK



Friday, 30 January 2015

Pool Outdoor 30m New Booking

Outdoor 30m Pool

FRIDAY, 30 JANUARY 2015

Half 1

Lane 1

Lane 2

Lane 3

REPEAT ALLOCATIONS > PATTERN

30m Pool\Half 1



Daily

Weekly

Repeats every 1 week on:

- Mondays Tuesdays Wednesdays Thursdays
 Fridays Saturdays Sundays

Monthly

Custom

Exclude public holidays

CANCEL

SAVE

APPRAISALS/WORKOUTS

BIRTHDAY

CAFÉ

CHANGEROOMS

GROUP FITNESS

MASSAGE ROOM

POOL INDOOR 25M

STOP BOOKING

CarrieC

REPEAT

ANNOTATE

BOOK

POOL INDOOR LEISURE

POOL OUTDOOR 12M

POOL OUTDOOR 30M ✓

POOL OUTDOOR 50M

CLEAR



Phoenix Swimming Club Summer (#216972)

OVERVIEW

Aquatic Hire



Confirmed

HOST

NicoleR

NOTES

End of summer time trials.
Chairs and tables needed for spectators.

CONTACTS

Carol Phoenix



PHONE (HOME)
0855500156

EMAIL (WORK)
carol@example.org

CHARGES

30m Pool Half (1 Hour)	20 x \$25.00	\$500.00
Chair Hire	16 x FREE	-
Hot Water Urn Hire	1 x FREE	-
Trestle Table Hire	4 x FREE	-

BALANCE

Charges	\$500.00
Payments	-
Up to date	-
Total Outstanding	\$500.00

REFERRAL TYPE

N/A



ESTIMATED PEOPLE

N/A



COMMENTS

0



ATTACHMENTS

0



Booking #216972



PRIMARY Carol Phoenix	BILLING -	ASSOCIATED -
--------------------------	--------------	-----------------

FRIDAY, 30 JANUARY 2015

09⁰⁰
11⁰⁰ Outdoor 30m Pool\Half 1

TUESDAY, 03 FEBRUARY 2015

09⁰⁰
11⁰⁰ Outdoor 30m Pool\Half 1

FRIDAY, 06 FEBRUARY 2015

09⁰⁰
11⁰⁰ Outdoor 30m Pool\Half 1

TUESDAY, 10 FEBRUARY 2015

09⁰⁰
11⁰⁰ Outdoor 30m Pool\Half 1

FRIDAY, 13 FEBRUARY 2015

09⁰⁰
11⁰⁰ Outdoor 30m Pool\Half 1

TUESDAY, 17 FEBRUARY 2015

09⁰⁰
11⁰⁰ Outdoor 30m Pool\Half 1

FRIDAY, 20 FEBRUARY 2015

09⁰⁰
11⁰⁰ Outdoor 30m Pool\Half 1

CarrieC

VIEW DAY	SEND LETTER	ARRIVE 0/10
REFUND	RESCHEDULE	UNARRIVE
CANCEL BOOKING	INVOICE	PAY



Aquatic Centre
p 0855500156
f 0855500157
e aquaticcentre@example.org

101 Northwood Street, NORTH PERTH WA 6006
aquatic.example.com

BOOKING CONFIRMATION

BOOKING

Subject Phoenix Swimming Club Summer
Reference 216972
Package Aquatic Hire
Booked on 19/03/2015
By CarrieC

CONTACT

Name Carol Phoenix
Company
Phone 0855500156
Mobile
Email carol@example.org

BOOKING NOTES

End of summer time trials.
Chairs and tables needed for spectators.

PRICING DETAILS

	Quantity	Unit Cost	Total
Fri 30/01/2015 09:00 - 11:00 Outdoor 30m Pool\Half 1	2	\$25.00	\$50.00
Tue 3/02/2015 09:00 - 11:00 Outdoor 30m Pool\Half 1	2	\$25.00	\$50.00
Fri 6/02/2015 09:00 - 11:00 Outdoor 30m Pool\Half 1	2	\$25.00	\$50.00
Tue 10/02/2015 09:00 - 11:00 Outdoor 30m Pool\Half 1	2	\$25.00	\$50.00
Fri 13/02/2015 09:00 - 11:00 Outdoor 30m Pool\Half 1	2	\$25.00	\$50.00
Tue 17/02/2015 09:00 - 11:00 Outdoor 30m Pool\Half 1	2	\$25.00	\$50.00
Fri 20/02/2015 09:00 - 11:00 Outdoor 30m Pool\Half 1	2	\$25.00	\$50.00
Tue 24/02/2015 09:00 - 11:00 Outdoor 30m Pool\Half 1	2	\$25.00	\$50.00
Fri 27/02/2015 09:00 - 11:00 Outdoor 30m Pool\Half 1	2	\$25.00	\$50.00

Booking Letter

Booking Letter ✓

SAVE

EMAIL

PRINT

CLOSE



Aquatic Centre
 p 0855500156
 f 0855500157
 e aquaticcentre@example.org

101 Northwood Street, NORTH PERTH WA 6006
 aquatic.example.com

TAX INVOICE



Mary Phoenix

MAYLANDS WA 6051
 Australia

PREVIOUS BALANCE	PAYMENTS	OUTSTANDING BALANCE	CURRENT CHARGES	AMOUNT DUE
-	=	+	\$450.00	\$450.00

Reference 433261

Statement Date 27/02/2015 09:00

INVOICED TO

Name Mary Phoenix
 Phone
 Mobile 0491570156
 Email hazenlambart@example.org
 Terms Net 30 days

SOLD TO

Name Carol Phoenix
 Phone 0855500156
 Mobile
 Email carol@example.org

NOTES

Email invoice to Mary Phoenix.

PRICING DETAILS

	Date	Quantity	Unit Cost	GST	Total
Outdoor 30m Pool\Half 1 (09:00-11:00)	30/01/2015	2	\$25.00	\$2.27	\$50.00
Chair Hire	30/01/2015	16	\$0.00	\$0.00	\$0.00
Hot Water Urn Hire	30/01/2015	1	\$0.00	\$0.00	\$0.00
Trestle Table Hire	30/01/2015	4	\$0.00	\$0.00	\$0.00
Outdoor 30m Pool\Half 1 (09:00-11:00)	3/02/2015	2	\$25.00	\$2.27	\$50.00
Outdoor 30m Pool\Half 1 (09:00-11:00)	6/02/2015	2	\$25.00	\$2.27	\$50.00
Outdoor 30m Pool\Half 1 (09:00-11:00)	10/02/2015	2	\$25.00	\$2.27	\$50.00

Sales Invoice

Invoice ✓

SAVE

EMAIL

PRINT

CLOSE



Take Payment for 'Phoenix Swimming Club Summer'

NAME	QUANTITY	PRICE	TOTAL
CHARGES			
Outdoor 30m Pool\Half 1 Friday 30 January 09:00-11:00	2	25.00	\$50.00
Outdoor 30m Pool\Half 1 Tuesday 03 February 09:00-11:00	2	25.00	\$50.00
Outdoor 30m Pool\Half 1 Friday 06 February 09:00-11:00	2	25.00	\$50.00
Outdoor 30m Pool\Half 1 Tuesday 10 February 09:00-11:00	2	25.00	\$50.00
Outdoor 30m Pool\Half 1 Friday 13 February 09:00-11:00	2	25.00	\$50.00
Outdoor 30m Pool\Half 1 Tuesday 17 February 09:00-11:00	2	25.00	\$50.00
Outdoor 30m Pool\Half 1 Friday 20 February 09:00-11:00	2	25.00	\$50.00
Outdoor 30m Pool\Half 1 Tuesday 24 February 09:00-11:00	2	25.00	\$50.00
Outdoor 30m Pool\Half 1 Friday 27 February 09:00-11:00	2	25.00	\$50.00
Outdoor 30m Pool\Half 1 Tuesday 03 March 09:00-11:00	2	25.00	\$50.00
Chair Hire	16	0.00	\$0.00
Hot Water Urn Hire	1	0.00	\$0.00
Trestle Table Hire	4	0.00	\$0.00

CHARGES	\$500.00
TOTAL CHARGES	\$500.00

CASH -

EFTPOS \$100.00

CHEQUE -

DIRECT DEPOSIT -

VOUCHER

RECEIVED PAYMENT \$100.00

TOTAL OUTSTANDING \$400.00

BACKDATE PAYMENT

CANCEL

FINALISE



CoursePro

As a comprehensive course management tool, CoursePro both simplifies course co-ordination for staff and improves the learning experience for customers.

Seamless integration with the Phoenix means customer payment and enrolment only takes minutes. Patrons can further access their progress and enrolment details via the online HomePortal.

Graphical reports detailing joiners, leavers, movements, and occupancy provide easy comparison against monthly targets.



CoursePro v2.9.49-devel New 1990 people on Learn to Swim at Aquatic Centre now

Carrie Carter Aquatic Centre

- Overview
- Book
- Waiting lists
- Members
- Reports
- Settings

Today < > Mon 9 Mar 2015 (Week 11)

Cancel/Uncancel Print

Show Teachers? Show Areas?

Best Fit Class Day Week 4 Days Save Default

Learn to Swim

All Areas

Mon, 9 Mar

9:00	09:00 PB-PENG 1	09:00 PS-ABA FULL	09:00 PS-BARN 1	09:00 PS-DOLP FULL													
09:30	PB-OTT FULL	09:30 PS-ABA 1	09:30 PS-BARN 1	09:30 PS-BARN1 2	09:30 PS-CROC 3												
10:00	PB-OTT 5	10:00 PS-ABA FULL	10:00 PS-BARN FULL	10:00 PS-DOLP 2	10:00 PS-EEL FULL												
10:30	PB-GOLD FULL	10:30 PS-ABA 2	10:30 PS-ABA1 FULL	10:30 PS-ABA2 1	10:30 PS-BARN1 2												
11:00	PB-OTT 2	11:00 PB-PENG 2	11:00 PS-BARN 2	11:00 PS-CROC 2	11:00 PS-EEL 3												
11:30	PB-JELLY FULL	11:30 PS-BARN 3															
12:00	12:15 AD-BEG 3	12:15 AD-FIT	EMPTY	12:15 AD-MCWOMEN 1													
13:00																	
14:00																	
15:00	15:30 ANGELFISH AIDE FULL	15:30 ANGELFISH2 AIDE FULL	15:30 PS-ABA 2	15:30 PS-BARN 1	15:30 PS-CROC 1	15:30 PS-CROC1 1	15:30 SA-FROG 1	15:30 SA-SEA FULL	15:30 SA-SEA1 FULL	15:30 SA-STAR 2	15:30 SA-STAR1 1	15:30 SA-SWORD 1	15:30 SA-TAD 3				
16:00	16:00 FULL	16:00 FULL	16:00 2	16:00 FULL	16:00 FULL	16:00 FULL	16:00 FULL	16:00 4	16:00 FULL	16:00 FULL	16:00 FULL	16:00 FULL	16:00 FULL	16:00 FULL	16:00 FULL	16:00 FULL	16:00 FULL

Session Log



Overview

Book

Waiting lists

Members

Settings

Learn to Swim

Penguin

Monday

PB-PENG	09:00	Ryan Lee	1 space	Book
PB-PENG	11:00	Ryan Lee	2 spaces	Book

Tuesday

PB-PENG	09:00	Brenda Dearlove	2 spaces	Book
PB-PENG	09:30	Louise Scott	5 spaces	Book
PB-PENG	10:30	Louise Scott	7 spaces	Book
PB-PENG	11:00	Brenda Dearlove	4 spaces	Book

Wednesday

PB-PENG	09:00	Coco Flynn	7 spaces	Book
PB-PENG	10:30	Coco Flynn	2 spaces	Book
PB-PENG	11:30	Coco Flynn	8 spaces	Book

Thursday

PB-PENG	09:00	Brenda Dearlove	3 spaces	Book
PB-PENG	10:00	Brenda Dearlove	1 space	Book
PB-PENG1	10:00	Ashlee Mountford	2 spaces	Book

Book

Top Up

Move

Hold

Options

Hide full classes:



Level Description

No description provided



Overview

Book

Waiting lists

Members

Settings

Booking Information



sessions

First session on new class

MAR WED 18 25

APR 01 08

25th March 2015 and onwards...

Reduce

Ongoing Plan (Direct Debit)

FREE

Pre School Child Swim School Member
∞ sessions

Select a payment option for this class to continue.

0.00

Continue

Book

Top Up

Move

Hold

Class Information

PB-PENG

Time	Wednesday 10:30
Teacher	Coco Flynn
Course	Learn to Swim
Centre	Aquatic Centre
Area	Indoor 25m Pool/Lane 8

Member

Sam Brown

06291

Information Classes 1 0

Course Balance	0.00
Transactions Balance	0.00
Home 1	
Mobile 1	
Email Address 1	
Membership	Swim School Member
Age	5 years and 1 month

Book



- Overview
- Book
- Waiting lists
- Members**
- Settings

Brown

Search

Records 1 - 7 of 7

Card	First Name	Last Name	Classes	
9130	Amaya	Brown	SA-SWORD Monday 16:30 Aquatic Centre	More...
9172	Audrey	Brown	SA-SWORD Wednesday 15:30 Aquatic Centre	More...
0571	Jude	Brown	SA-SEA Sunday 09:00 Aquatic Centre	More...
9183	Kyan	Brown	SA-STAR1 Monday 16:30 Aquatic Centre	More...
0571	Lucas	Brown	PS-ABA Sunday 09:00 Aquatic Centre	More...
0629	Sam	Brown	PS-BARN Monday 16:00 Aquatic Centre	More...
0597	Thomas	Brown	SA-STAR Monday 16:00 Aquatic Centre	More...

Records 1 - 7 of 7

- All
- Payments 0
- Movements 0
- Leavers
- Plan Problems 68
- Balances

Options

Restrict to current centre:

Save search:

Must be on course:

Hide pending members:



New



Overview

Book

Waiting lists

Members

Reports

Settings

Learn to Swim

Frog (3)

- Mon
- Tue
- Wed
- Thu
- Fri
- Sat
- Sun



Records 1 - 3 of 3



#	Name	Telephone	Notes	
1	Ai Wei	04300214	Prefers morning	More...
2	Adam Smith		Prefers afternoon	More...
3	Vivienne Brown	04099005	None Recorded	More...



Records 1 - 3 of 3



Actions

Add to the Waiting List

Options

Must be on course:

Information

2 Adam Smith
Frog

Info Contact History (0)

Book

Save

Remove

M Tu W Th F Sa Su

Date Joined 04/09/2014 at 15:40

Home 1

Date of Birth

Age

Notes

Prefers afternoon



New



Overview

Book

Waiting lists

Members

Reports

Settings

- My Account
- Users & Groups
- Regions & Centres
- Courses
- Members
- Diagnostics

Find a course...

Search



Records 1 - 3 of 3



Name	Course Group		
Basketball	Coaching	Edit	Delete
Learn to Swim	Aquatics	Edit	Delete
Tennis	Coaching	Edit	Delete



Records 1 - 3 of 3



Course Groups

Grades

Courses

Levels

Level Groups

Classes

Badges

Course Plans

Actions

Add Course

Extend Dates



Inventory

Phoenix offers real-time stock level tracking as merchandise is sold at the point of sale.

Each stock type may have distinct stock levels for different storage areas between which staff can transfer items.

Both suppliers' details and stock codes are recorded in the database so restocking orders can be quickly generated without fuss.

Streamlined workflows for goods receipting and stocktaking to ensure stock levels stay accurate.



Inventory

RozS [Supervisor]

OUTSTANDING


PURCHASE ORDERS

0


STOCK REQUESTS


0


INVENTORY CATALOGUE


 FULL INVENTORY

 CAFÉ


 RECEPTION FRIDGE

 SWIM SCHOOL

 SWIM SHOP


 VENDING MACHINE

QUICK ACTIONS

 NEW PURCHASE ORDER


 RECEIVE PURCHASE

 NEW STOCKTAKE


 NEW STOCK TYPE


 NEW STOCK REQUEST

MANAGE

 PURCHASE ORDERS


 STOCKTAKES

 STOCK TYPES

 SUPPLIERS

 STOCK REQUESTS

REPORTS & EXTRACTS

 STOCK LEVEL REPORT



Inventory Catalogue > Full Inventory

EDIT EXPORT

- SUPPLIERS** ✓
Hanes Brands Inc
- VARIANTS
- LOCATION
- CATEGORIES

Search...

NAME	LEVEL
Arena Boys Glassy Jammer Nvy S14 Hanes Brands Inc [BOYS]	0
Arena Boys Icon Jammer Black S06 Hanes Brands Inc [BOYS]	0
Arena Boys Icon Jammer Black S08 Hanes Brands Inc [BOYS]	0
Arena Boys Icon Jammer Black S10 Hanes Brands Inc [BOYS]	0
Arena Boys Icon Jammer Black S12 Hanes Brands Inc [BOYS]	0
Arena Girls Following 1P Rose White S10 Hanes Brands Inc [GIRLS]	0
Arena Girls Following 1P Rose White S12 Hanes Brands Inc [GIRLS]	0
Arena Girls Following 1P Rose White S6 Hanes Brands Inc [GIRLS]	0
Arena Girls Following 1P Rose White S8 Hanes Brands Inc [GIRLS]	0
Arena Girls Tickers 1P Blue Red S10 Hanes Brands Inc [GIRLS]	2
Arena Girls Tickers 1P Blue Red S12 Hanes Brands Inc [GIRLS]	2
Arena Girls Tickers 1P Blue Red S14 Hanes Brands Inc [GIRLS]	0
Arena Girls Tickers 1P Blue Red S6 Hanes Brands Inc [GIRLS]	2
Arena Girls Tickers 1P Blue Red S8 Hanes Brands Inc [GIRLS]	1
Arena Girls Tickers 1P Rose Violet S10 Hanes Brands Inc [GIRLS]	0
Arena Girls Tickers 1P Rose Violet S12 Hanes Brands Inc [GIRLS]	1
Arena Girls Tickers 1P Rose Violet S14 Hanes Brands Inc [GIRLS]	1
Arena Girls Tickers 1P Rose Violet S6 Hanes Brands Inc [GIRLS]	0
Arena Girls Tickers 1P Rose Violet S8 Hanes Brands Inc [GIRLS]	1

88 stock

DETAILS

Arena Girls Tickers 1P Blue Red S10

BARCODE
3468334971866

CATEGORY
GIRLS

VARIANTS
GIRLS STYLE: 1P GIRLS SIZE: 10

SUPPLIER
Hanes Brands Inc

COST PRICE
\$25.00 (GST)

SALES PRICE
Arena Girls Tickers 1P Blue Red... **\$58.00**

CAFÉ	RECEPTION FRIDGE
0	0
SWIM SCHOOL 0	SWIM SHOP 2
VENDING MACHINE 0	

- ADJUST LEVELS
- Spotcheck**
Last adjusted: Never
 - Transfer**
Last adjusted: 20/08/2014 16:09 (KaraT)
 - Vending**
Last adjusted: Never
 - Wastage**
Last adjusted: Never

REQUIREMENTS
No requirements have been set

Movement history
View the movement for this stock type.



Inventory Catalogue > Full Inventory

EDIT EXPORT

- SUPPLIERS
 - VARIANTS
 - LOCATION
 - CATEGORIES
- water
- NAME
- Coconut Water
Pfd Food Services [Cold Drinks - Milks]
 - Coolridge Water 1 Litre Pop Top
Cadbury Schweppes Pty Ltd [Cold Drinks - Pet Bottle]
 - Fly Active Waterproof Pocket Insert
Fly Active [<N/A>]
 - funkita Mens Water Short Code Blue XL
Way Funky Company Pty Ltd [MENS]
 - Rival Blue Water Bottle
RIVAL K C SPORTS [<N/A>]
 - Speedo Boys Basic Waterboy Blk S12
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Basic Waterboy Blk S8
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Basic Waterboy Navy S12
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Basic Waterboy Navy sS14
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Basic Waterboy S14
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Gradient Waterboy Nvy S
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Turbo Charge Waterboy B
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Turbo Charge Waterboy B
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Turbo Charge Waterboy B
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Watershort Blu S06
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Watershort Grn S06
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Watershort Nvy S02
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Watershort Nvy S06
Speedo Australia (Hysport Agencies) [BOYS]
 - Speedo Boys Watershort Red S04
- 54 stock

DETAILS

CAFÉ 287 RECEPTION FRIDGE 142

VIM SHOP 400

ADJUST STOCK LEVEL

Transfer - Coolridge Water 1 Litre Pop Top

Last adjusted: Thursday 19th March 2015 18:38 by RozS

STOCK LOCATION	CURRENT LEVEL	NEW LEVEL	DIFFERENCE
Café	387	287	-100
Fitness Centre	0	0	0
Reception Fridge	142	142	0
Swim School	0	0	0
Swim Shop	400	450	50
Vending Machine	0	50	50
	929	929	0

CANCEL ADJUST

REQUIREMENTS
No requirements have been set

Movement history
View the movement for this stock type.

- 08 (KaraT)
- 38 (RozS)
- 09 (RozS)



Inventory > Purchase Orders

NEW

#	Supplier	Date
#862	Cadbury Schweppes Pty Ltd	19/03/2015 18:42:18
#861	Yoshino	16/03/2015 13:17:56
#860	Cadbury Schweppes Pty Ltd	16/03/2015 13:17:12
#859	Quarrydon P/L Frediana Milk Wholesalers	16/03/2015 09:37:54
#858	Quarrydon P/L Frediana Milk Wholesalers	16/03/2015 09:34:23
#857	Crimea Growers Market	16/03/2015 09:31:48
#856	Yoshino	16/03/2015 09:26:51
#855	Crimea Growers Market	16/03/2015 09:26:07
#854	Bakers Direct	16/03/2015 09:17:59
#853	Centropak	16/03/2015 09:13:53
#852	Pfd Food Services	16/03/2015 09:08:53
#851	C Wood Distributors	16/03/2015 08:57:18
#850	Quarrydon P/L Frediana Milk Wholesalers	16/03/2015 08:56:01
#848	Crimea Growers Market	13/03/2015 15:12:00
#847	Quarrydon P/L Frediana Milk Wholesalers	13/03/2015 15:03:40
#846	C Wood Distributors	13/03/2015 15:02:12
#845	Yoshino	13/03/2015 14:58:44
#844	Pfd Food Services	11/03/2015 16:00:50
#842	Yoshino	11/03/2015 14:58:34
#841	Quarrydon P/L Frediana Milk Wholesalers	11/03/2015 14:57:55
#840	Crimea Growers Market	11/03/2015 14:50:43
#839	Quarrydon P/L Frediana Milk Wholesalers	11/03/2015 14:10:57

OVERVIEW

#862

DATE
19/03/2015 18:42

SUPPLIER
Cadbury Schweppes Pty Ltd

INSTRUCTIONS FOR SUPPLIER

Deliver to service entrance

NOTES

Supplies for swimming carnival

HISTORY

OPENED
RozS at 19/03/2015 18:42

ORDERED STOCK

NAME	RECEIVED
Coolridge Water 1 Litre Pop Top	0 / 96
Gatorade 600ml	0 / 96
Monster	0 / 48
Pepsi/Solo/Lemonade 450ml	0 / 24
Real Ice Tea 500ml	0 / 72
Sparkling Mineral Water	0 / 120
Water 600ml	0 / 120

Print document
Print the purchase order document.

Receive stock
Add received stock to this order.

Complete order
Mark this order as complete.

Edit order
Manually make changes to this order.

Cancel Order
Mark this order as cancelled.

Print stock list
Print the stock list for this order.



NEW STOCKTAKE

QUICK ACTIONS

- 🔍 SEARCH STOCK
- + NEW STOCK TYPE
- 🔿 FILTER
- ➔ SET NOT COUNTED TO ZERO
- 🔄 RESET ALL

INCLUDED STOCK

Search...

STOCK TYPE NAME	EXPECTED	COUNTED	VARIANCE	SUPPLIER CODE	COST PRICE	SALE PRICE	EDIT
Funkita Girls Parliament Party 1P S06	0	◀ 1 ▶	1 ▲	-	\$16.00	\$37.00	🔗
Funkita Girls Peacock Paradise 2P S08	0	◀ 1 ▶	1 ▲	-	\$31.80	\$73.00	🔗
Funkita Girls Peacock Paradise 2P S10	0	◀ 1 ▶	1 ▲	-	\$31.80	\$73.00	🔗
Funkita Girls Pink Army 1P S02	0	◀ - ▶	-	-	\$16.00	\$37.00	🔗
Funkita Girls Pink Army 1P S03	0	◀ 1 ▶	1 ▲	-	\$16.00	\$37.00	🔗
Funkita Girls Pink Army 1P S04	0	◀ 1 ▶	1 ▲	-	\$16.00	\$37.00	🔗
Funkita Girls Pink Army 1P S05	0	◀ 2 ▶	2 ▲	-	\$16.00	\$37.00	🔗
Funkita Girls Pollock Party Tie 2P S12	0	◀ 0 ▶	0 ✓	-	\$28.00	\$65.00	🔗
Funkita Girls Pollock Party Tie 2P S14	0	◀ - ▶	-	-	\$28.00	\$65.00	🔗
Funkita Girls Primal Predator 1P S08	0	◀ 0 ▶	0 ✓	-	\$28.00	\$65.00	🔗
Funkita Girls Primal Predator 1P S10	0	◀ 0 ▶	0 ✓	-	\$28.00	\$65.00	🔗
Funkita Girls Primal Predator 1P S12	0	◀ 0 ▶	0 ✓	-	\$28.00	\$65.00	🔗
Funkita Girls Primal Predator 1P S14	0	◀ 0 ▶	0 ✓	-	\$28.00	\$65.00	🔗
Funkita Girls Prism Collision 1P S02	0	◀ - ▶	-	-	\$16.00	\$37.00	🔗
Funkita Girls Prism Collision 1P S03	0	◀ - ▶	-	-	\$16.00	\$37.00	🔗
5220 stock (5220 not counted)	786.0	7	-779.0 ▼				

BACK

EDIT NOTES

DEFER

COMPLETE



Contacts

Well managed and curated customer base is critical to business success.

Phoenix provides comprehensive tracking of all customers' historical dealings including sales, admissions, bookings, and memberships.

Self-updating SMS and email lists simplify the targeting of specific market sections with tailored promotional campaigns.



Contacts

- All
46,858
- Active Members
6,102
- Corporate Members
20
- Full Members (Direct Debit)
1,436
- Full Members (Pre-Paid) ✓
1,686
- Newsletter
3,652
- Pool Members
202
- Regular Bookings
2
- Staff
123
- Staff Swim School
31
- Suspended Members

- Search (Ctrl+S)
- Inge-Borg Rabbetts #068669
 - Ingrid Packman #047955
 - Innes Danaher #044784
 - Insia Jantti #060955
 - Ioane Ieti #067841
 - Ioane Xanthopoulos #999812354
 - Iolanba Tan #999810305
 - Iolani Saleh #073408
 - Iole Hall-Leeke #069571
 - Iole Vaine #999812140
 - Ion Nauschutz #045019
 - Iona Ackroyd #048559
 - Irena Caling #048423
 - Irena Eaborn #072838
 - Irena Eagleson #070771
 - Irene Galyer #043708
 - Irene Hala #062190
 - Irene Jaffrey #999811409
 - Irina Jaiswal #074492
 - Iris Oelofse #999812108
 - Irmela Abbott #063258



Irena Eagleson

DEMOGRAPHICS
Female, 31 years old
Born 31/07/1983

MEMBERSHIP #
070771

WORK EMAIL
irenaeagleson@example.org

MOBILE PHONE
0491570156

HOME ADDRESS
38 Learoyd Street
COOLBINIA WA 6050

<div style="display: flex; justify-content: space-between;"> TAG IN Group Fitness (Member) and Gym (Member) 4 minutes TAG OUT </div>	
<div style="background-color: #FFD700; padding: 10px; text-align: center;"> <p>2M+</p> <p>Full Member (Pre-Paid) Expires Thursday 9th April 2015</p> <p>Memberships</p> </div>	<div style="background-color: #D3D3D3; padding: 10px; text-align: center;"> <p>No passes</p> <p>Passes</p> </div>
<div style="background-color: #0070C0; color: white; padding: 10px; text-align: center;"> <p>PS-EEL Monday 11:00 Enrolment is not for today</p> <p>CoursePro</p> </div>	<div style="background-color: #D3D3D3; padding: 10px; text-align: center;"> <p>No debit plans configured</p> <p>Debit</p> </div>
<div style="background-color: #D3D3D3; padding: 10px; text-align: center;"> <p>No upcoming bookings</p> <p>Bookings</p> </div>	<div style="background-color: #D3D3D3; padding: 10px; text-align: center;"> <p>No ongoing services</p> <p>Services</p> </div>
<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="text-align: center;"> Calendar </div> <div style="text-align: center;"> <p>\$630 SPENT</p> <p>Sales</p> </div> <div style="text-align: center;"> <p>\$0</p> <p>Vouchers</p> </div> <div style="text-align: center;"> <p>0</p> <p>Comments</p> </div> <div style="text-align: center;"> <p>0</p> <p>Attachments</p> </div> <div style="text-align: center;"> SMS </div> </div>	



EDIT CONTACT [KEY=377124]



MEMBERSHIP NUMBER
070771

Cystic Fibrosis

Demographics

Full name

Irena Eagleson

Title

Miss

Company

Gender

Unknown

Male

Female

Other

Date of birth

Sunday 31 / July / 1983

Obsolete

Phone Number

Home

Work

Mobile

Fax

Subscribed for SMS

Email Address

Personal

Work

irenaeagleson@example.org

Subscribed for email

Address

Home

38 Learoyd Street
COOLBINIA WA 6050

Work

not specified

Postal

not specified

Emergency Contact

Contact name

Phone number

NO ISSUES

SAVE

CANCEL



Data Management > Contacts > Raelene Railton



Details	
Access Records	58
Admissions	26
Assets	0
Bookings	2
Relationships	0
Debit Accounts	0
Debit Plans	0
Group Sessions	0
Memberships	4
Passes	0
Requests	0
Sales	9
Services	0
Sites	0
SMS Records	0
Staff Members	0

- #227757
Raelene Railton \$0.00
- #230327
Raelene Railton \$0.00
- #230712
Raelene Railton \$0.00
- #232653
Raelene Railton \$0.00
- #252271
Raelene Railton \$0.00
- #277067
Raelene Railton \$0.00
- #281712
Raelene Railton \$0.00
- #346676
Raelene Railton \$0.00
- #371707
Raelene Railton \$0.00

Sale #281712



PAID IN FULL

SITE
Aquatic Centre

CHARGED
\$130.00

PAID
\$130.00

TAXED
\$11.82

DATE
Wednesday 29th October 2014

CONTACT
Raelene Railton #999810459

POSTAL CODE
6050



Last Transaction Summary

Show a summary of the last transaction.

ATTACHMENTS

0



TRANSACTIONS

Wednesday 29th October 2014 at 10:19

Served by Tim



1 x Full Member (Pre-Paid) Individual 1 Month incurred 29/10/2014 10:19

\$130.00

EFTPOS














\$130.00

CHARGES	TAX	TENDERED	CHANGE
\$130.00	\$11.82	\$130.00	\$0.00



All Contacts > Communications



CONTACT	MESSAGE
 Candice Yezdani	Candice Yezdani has not visited for 2 months
 Kaden Haghseresht	Kaden Haghseresht has not visited for 2 months
 L C Hagley	L C Hagley has not visited for 2 months
 Lancelot Palkucin	Lancelot Palkucin has not visited for 2 months
 Oriana Younger	Registered for membership 'Full Member (Pre-Paid) 12 Months' on Friday, March 20 2015
 Oriana Younger	'Full Member (Pre-Paid) 12 Months' membership expired on Friday, March 20 2015
 Pauli Zerbe	Suspension on 'Full Member (Pre-Paid)' membership ends on Friday, March 27 2015
 Valda Gamble	Suspension on 'Full Member (Pre-Paid)' membership ends on Friday, March 27 2015
 Warren Offen	Warren Offen has not visited for 2 months
 Wesson Jaffary	Wesson Jaffary has not visited for 2 months
 Yana Kable	Yana Kable has not visited for 2 months
 Zsuzsanna Rackemann	Registered for membership 'Full Member (Pre-Paid) 3 Months' on Friday, March 20 2015
 Zsuzsanna Rackemann	'Full Member (Pre-Paid) 3 Months' membership expired on Friday, March 20 2015

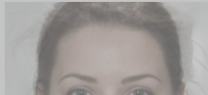




Contacts

- All 46,858
- Active Members 6,095
- Corporate Members 20
- Full Members (Direct Debit) 1,436
- Full Members (Pre-Paid) 1,680
- Newsletter 3,645
- Pool Members 201
- Regular Bookings 2
- Staff 123
- Staff Swim School 31
- Suspended Members

- Search (Ctrl+S)
- Aarshi Odehnal #060308
 - Abid Zalewski #068802
 - Agata Salecich #071809
 - Aijun Edenborough #999810127
 - B J Pandit #063953
 - Basharat Yeoman #999812184
 - Benjamine Galovic #061353
 - Benny Padgett #999811843
 - Benz Galichet #069855
 - Benz Ioan #074128
 - Berenice Tadros #999812103
 - Caitlin Naber #999811819
 - Calia Jago #067719
 - Carita Kaese #037170
 - Carl Oelkers #074842
 - Carla Yee #065674
 - Carlton Hallahan #024654
 - Carol Anne Abbott #067636
 - D Palm #026864
 - Dakota Yeager #999811104
 - Dallas Gangemi #043037
 - Dalton Nadi



TAG IN
Swim (Member) 15/03/2015
TAG OUT

SEND SMS

Contacts

165 selected

Message

Hello! Pool members receive 10% off all swimwear in March. Show this message to claim your once-off discount. Aquatic Centre. Text 'OPT OUT' to stop these SMSs.

Balance: 50 of 50 daily remaining 0 characters left

CANCEL
SEND

NO ISSUES

1Y+

No passes

No debit plans configured

No ongoing services

Bookings

Services

Calendar \$10.80 SPENT \$0 1 0 SMS



Reports

Business decisions and strategies must be based on solid data rather than 'gut feelings' or imagined metrics and trends.

Phoenix delivers in-depth business reports that capture clear portraits of the health of the organisation; imparting insights not just information.

Easy-to-read charts and itemised drill-downs reveal both high-level trends and low-level drivers of historical business performance.



Business Reports

SNAPSHOT

Overview of the business

Active members
6,109

Active passes
6,242

Active laybys
0

Overdue services
207

Active vouchers
27

EXPORT

↓ SNAPSHOT

REPORTS

Drilldown into specific areas of interest

↓ SALES

↓ ADMISSIONS

↓ BOOKINGS

↓ GROUPS

↓ ATTENDANCE

↓ MEMBERSHIPS

↓ PASSES

↓ OUTSTANDING INVOICES

↓ STOCK

↓ VOUCHERS

↓ EXPLORER

EXTRACTS

View and export specific business information

↓ MEMBERSHIP EXPIRY

↓ PASS EXPIRY

↓ UNUSED VISIT

CONFIGURATION

Customise how the reports are displayed

CALENDAR
YEAR

FINANCIAL
YEAR ✓

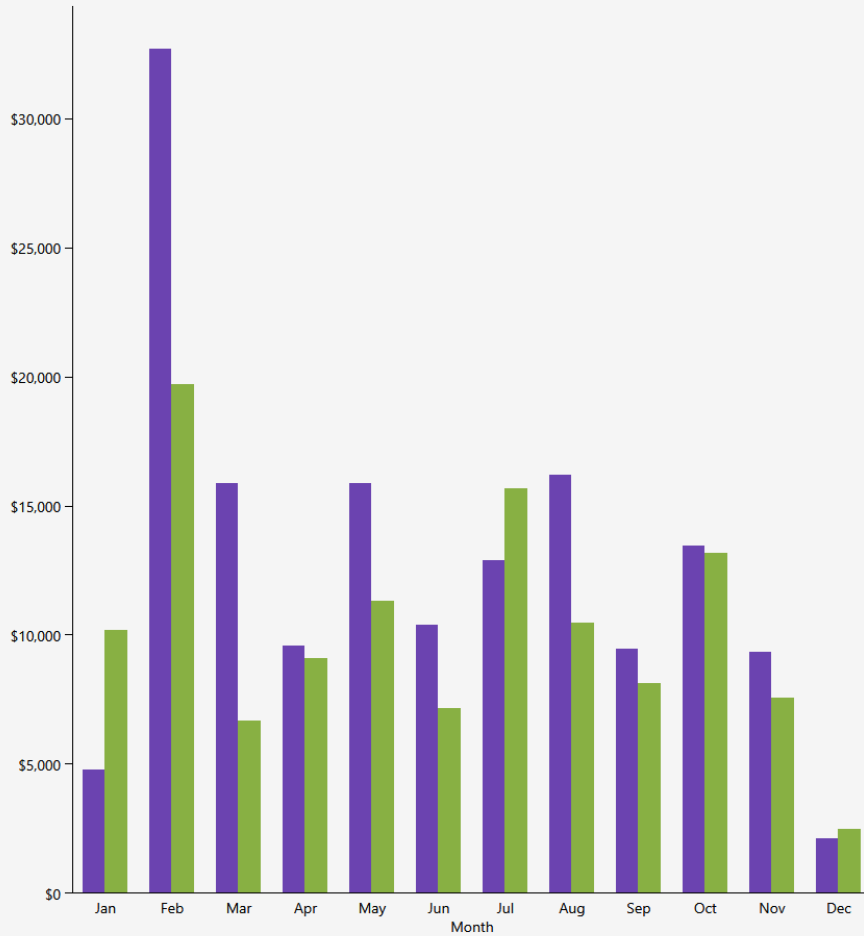


← Sales Overview 2013 →

 YEAR
  MONTH
  DAY
  CUSTOM
 

COMPARISON

Total sales for 2013 compared to the previous year 2012.



DETAILS










Information about 2013, including percentage change from 2012.

■ 2012
■ 2013

Total Sales \$121,575.00	-20% ▼	Quantity 1,858	-24% ▼	Tax \$11,163.94	-20% ▼
Discounts \$20.00	0% ▼	Overrides \$1,360.00	0% ▼	Refunds \$1,248.00	-31% ▼

BREAKDOWN REPORTS

Drill down into more detailed information about 2013

 SALES ITEM	 PAYMENT TYPE	 STOCK TYPE
 DAY OF WEEK	 HOUR OF DAY	 SALES DATA
 POSTCODE DISTRIBUTION	 STAFF MEMBER	 REFERRAL TYPE

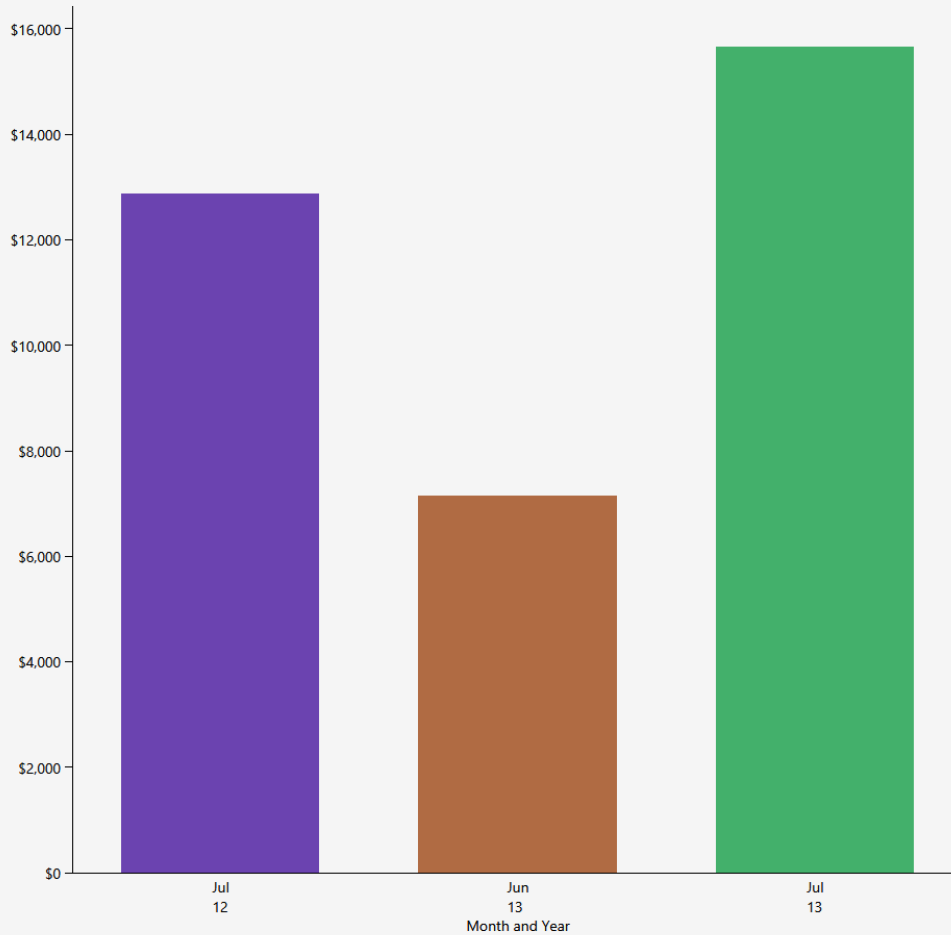


← → Sales Overview July 2013

 YEAR  MONTH  DAY  CUSTOM 

COMPARISON

Total sales for July 2013, the previous month and the same month in the previous year.



DETAILS

Information about July 2013, including percentage change from July 2012.

Total Sales \$15,649.50	22% ▲	Quantity 235	18% ▲	Tax \$1,438.16	20% ▲
Discounts \$0.00		Overrides \$0.00		Refunds \$173.00	-53% ▼

BREAKDOWN REPORTS

Drill down into more detailed information about July 2013

- SALES ITEM
- PAYMENT TYPE
- STOCK TYPE
- DAY OF WEEK
- HOUR OF DAY
- SALES DATA
- POSTCODE DISTRIBUTION
- STAFF MEMBER
- REFERRAL TYPE



← Sales Items November 2014 →

EXPORT



SALES ITEMS

Details for each sales item sold in November 2014.

NAME	QUANTITY SOLD	% OF TOTAL SALES	TOTAL SALES
Full Member (Direct Debit) Monthly Debit	1470	16%	\$119,705.25
Adult Swim (16 years and above)	8933	7.3%	\$53,598.00
School Age Swim School (1st Child) Debit	2289	4.9%	\$35,549.50
Pre School Child Swim School (1st Child) Debit	1788	3.8%	\$27,893.80
Full Member (Pre-Paid) Individual 12 Months (Renewal)	33	3.6%	\$26,706.90
Parent/Baby Swim School (1st Child) Debit	1377	2.9%	\$21,351.80
Full Member (Pre-Paid) Individual 1 Month	125	2.2%	\$15,902.50
Pre School Child Swim School (2nd Child) Debit	969	1.9%	\$14,054.50
Child Swim (5-15 years)	3058	1.9%	\$13,653.20
Swim/Sauna/Spa/Steam Room - Adult (Casual)	1203	1.8%	\$13,233.00
Adult Swim - 20 Entries	124	1.7%	\$12,546.00
Adult Swim - 10 Entries	228	1.7%	\$12,312.00
Full Member (Pre-Paid) Individual 3 Months	35	1.7%	\$12,250.00
School Age Swim School (2nd Child) Debit	803	1.6%	\$11,703.50
Full Member (Pre-Paid) Individual 12 Months (Entertainment Book)	13	1.5%	\$10,725.00
In Term Swimming (Terms 1 and 4)	3695	1.4%	\$9,976.50
Parent/Baby Swim School (2nd Child) Debit	677	1.3%	\$9,816.50
Coffee 12oz	2202	1.3%	\$9,441.45
Gym (Casual)	530	1.3%	\$9,354.50
Group Fitness (Casual)	643	1.2%	\$9,018.00


DETAILS

Total Sales
\$730,905.17

Total Quantity
66555.25



← → Payment Types 2014/2015

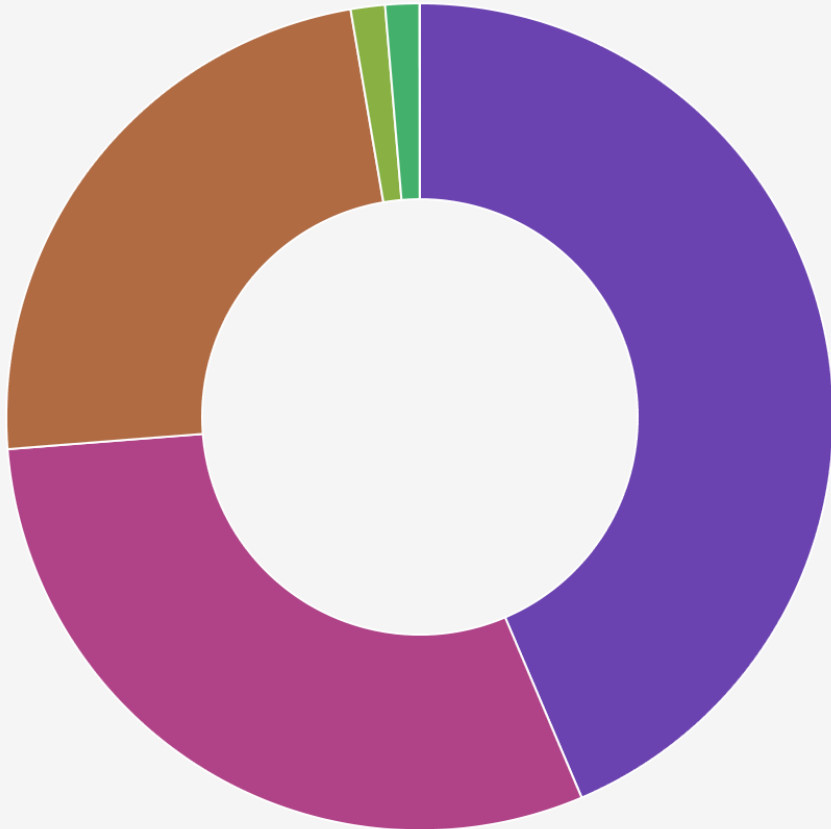
 EXPORT



PAYMENT TYPES

Payment type distribution payment types taken in 2014/2015

44% EFTPOS
30% DEBITRECORD
24% CASH
1.3% DIRECTDEPOSIT
1.3% CHEQUE
0.012% VOUCHERRECORD



DETAILS

Information about 2014/2015, including percentage change from 2013/2014.

Total payments	\$5,706,131.66	1800% ▲	Payment count	248,391	58000% ▲	Avg. payment	\$22.97	-97% ▼
----------------	----------------	---------	---------------	---------	----------	--------------	---------	--------

PAYMENT TYPES

Information about each payment type taken in 2014/2015

NAME	FREQUENCY	% OF TOTAL PAYMENTS	TOTAL PAYMENTS
EFTPOS	62357	44%	\$2,488,298.03
DebitRecord	24735	30%	\$1,720,404.10
Cash	161055	24%	\$1,344,300.20
DirectDeposit	153	1.3%	\$76,446.40
Cheque	79	1.3%	\$76,007.57
VoucherRecord	12	0.012%	\$675.36



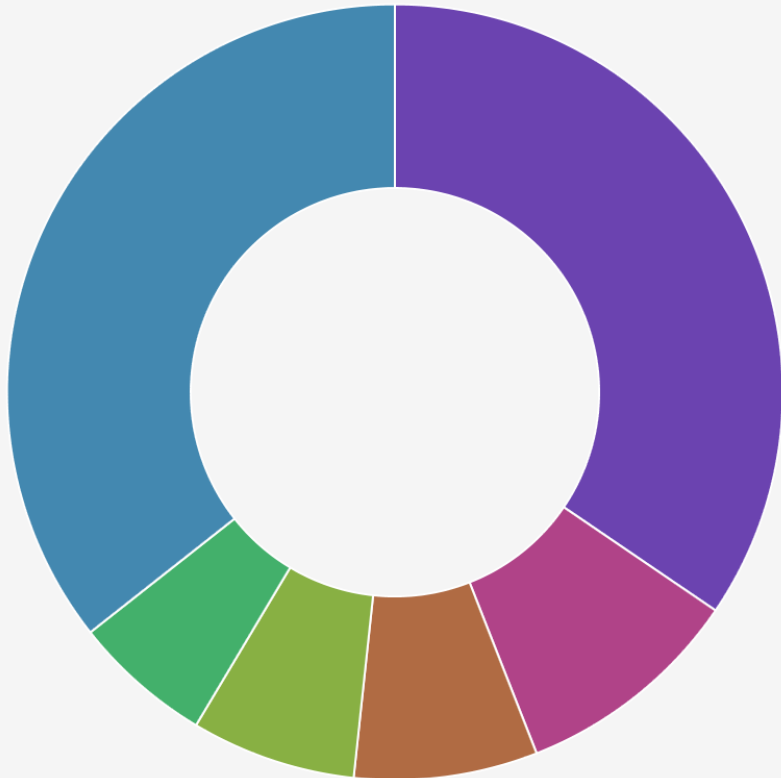
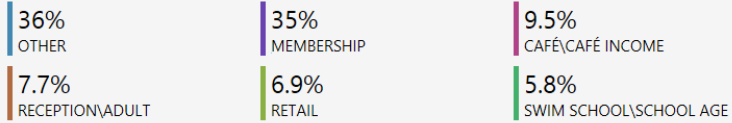
← Sales Allocations 2014/2015

EXPORT



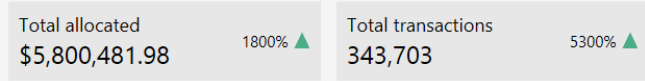
ALLOCATION TYPES

Sales payment allocations during 2014/2015



DETAILS

Information about 2014/2015, including percentage change from 2013/2014.



ALLOCATION TYPES

Information about sales payment allocations during 2014/2015

NAME	TRANSACTIONS	% OF TOTAL ALLOCATED	TOTAL ALLOCATED
Membership	15621	35%	\$2,002,102.95
Café\Café Income	123012	9.5%	\$552,972.25
Reception\Adult	65566	7.7%	\$443,820.50
Retail	14764	6.9%	\$398,525.54
Swim School\School Age	5830	5.8%	\$336,762.16
Swim School\Pre School	5045	4.9%	\$286,836.02
Swim School\Baby	3602	3.6%	\$206,988.82
Reception\Child	26385	2.3%	\$130,622.30
Group Fitness Class	5578	2.2%	\$125,596.50
Reception\Swim S/S/S 5	9646	2%	\$115,826.00
Reception\Adult Ticket 10	1984	1.8%	\$104,322.00
Reception\Adult Ticket 20	869	1.5%	\$88,638.00
Reception\Casual Gym	4225	1.5%	\$86,265.98
Lane Hire	4868	1.4%	\$83,553.48
Reception\Per Training Multi	157	1.3%	\$75,727.00
Swim School\Adult	883	0.98%	\$56,650.50
Reception\Family Pass	3882	0.05%	\$54,964.50



← 📅 → Day Of Week 2013



STATISTICS

Statistics for the current period

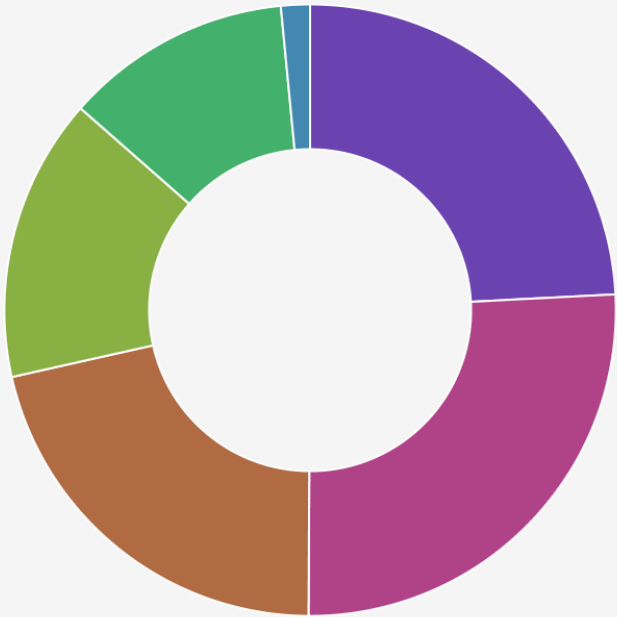
★ Highest day is Tue, 5 Feb 2013 **\$2,838.00**

★ Lowest day is Sat, 21 Sep 2013 **\$5.00**

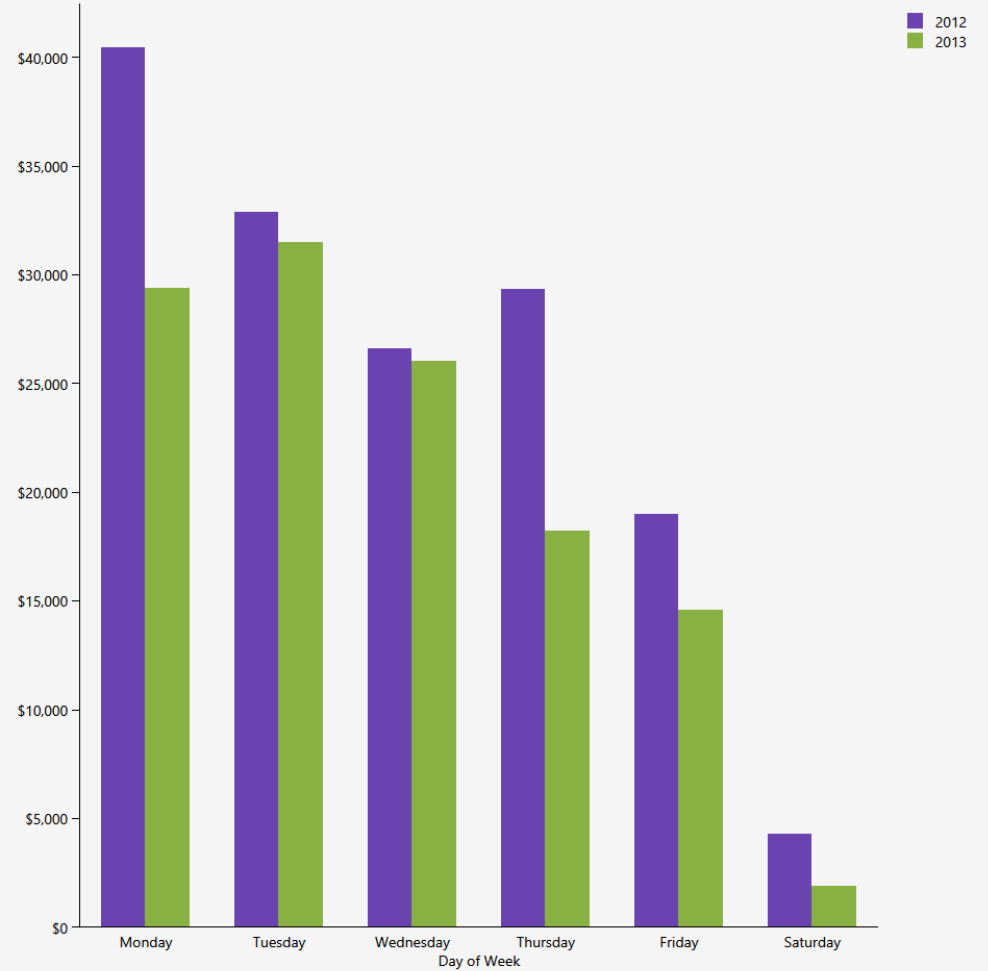
DAY OF WEEK

Percentage of net sales for each day of week for 2013


26% TUESDAY 24% MONDAY 21% WEDNESDAY 15% THURSDAY 12% FRIDAY 1.5% SATURDAY



WEEK COMPARISON



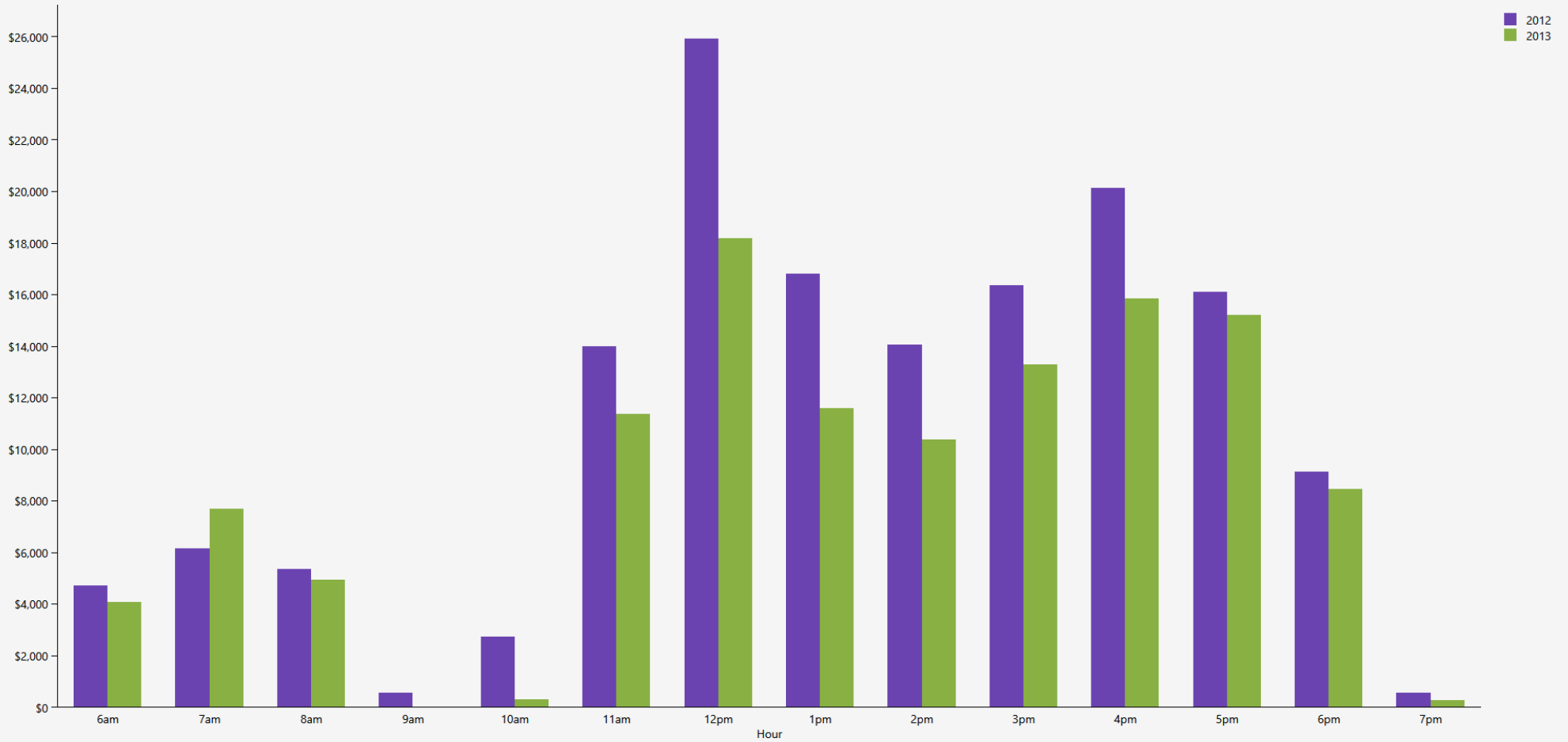


←  → Hour of Day 2013



COMPARISON

Total sales per hour of day.





← Admission Types February 2015

 EXPORT 

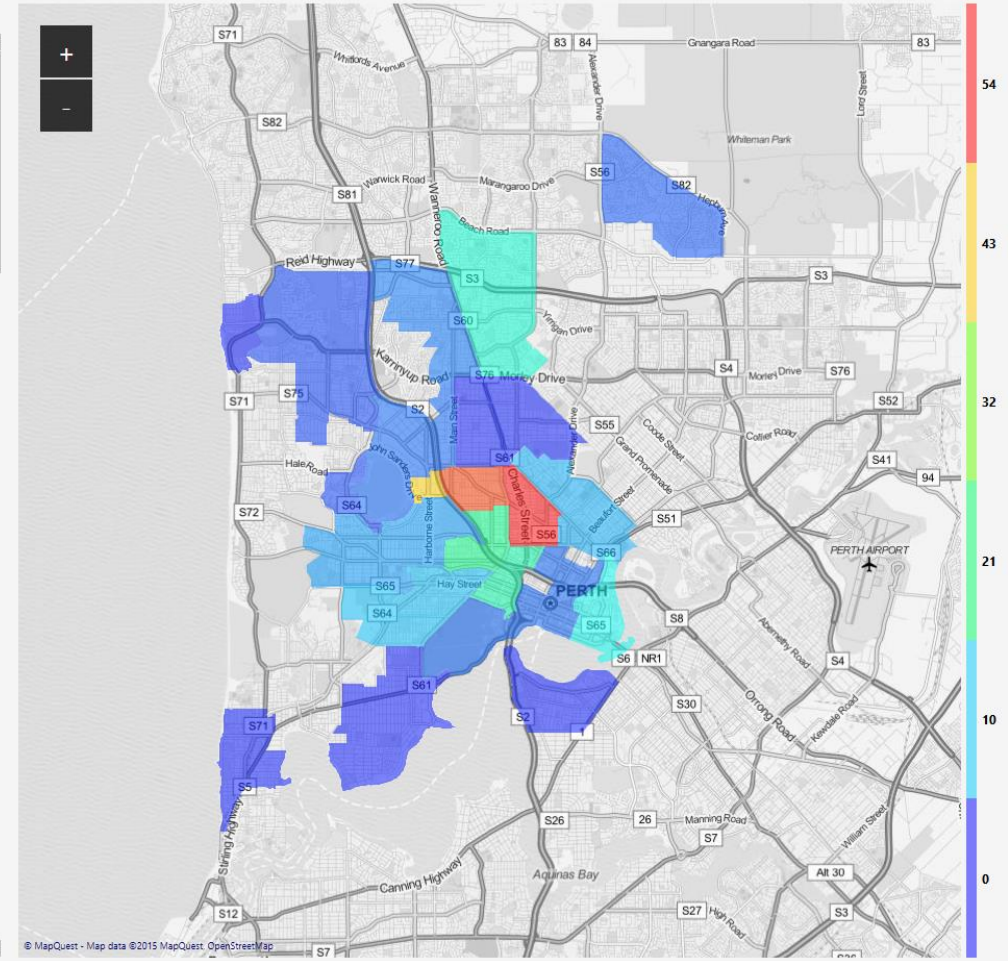
ADMISSION TYPES

Admission type usage for February 2015.

NAME	% OF TOTAL PEOPLE	PEOPLE COUNT
Full (Member)	21%	16068
Adult Swim (16 years and above)	21%	15866
Swim School Member	9.2%	7011
In Term Swimming (Terms 1 and 4)	6.3%	4781
Group Fitness (Member)	5.8%	4387
Child Swim (5-15 years)	5.3%	4040
Pensioner Swim	4%	3061
Swim/Sauna/Spa/Steam Room (Member)	3.2%	2443
Spectator (16 years and above)	2.5%	1910
Staff	2.5%	1883
Swim (Member)	2.4%	1801
Child Swim (3-4 years)	2%	1496
Swim/Sauna/Spa/Steam Room - Adult (Casual)	1.4%	1086
Student Swim	1.3%	1011
CXWORX (Member)	1.2%	939
RPM (Member)	1.1%	867
Child Swim (0-2 years)	1%	767
Gym (Casual)	0.88%	672
Group Fitness (Casual)	0.8%	613
Crèche - Member	0.73%	560

GEOGRAPHIC DISTRIBUTION

Geographic distribution for Adult Swim (16 years and above) admissions where the postcode has been recorded for February 2015.



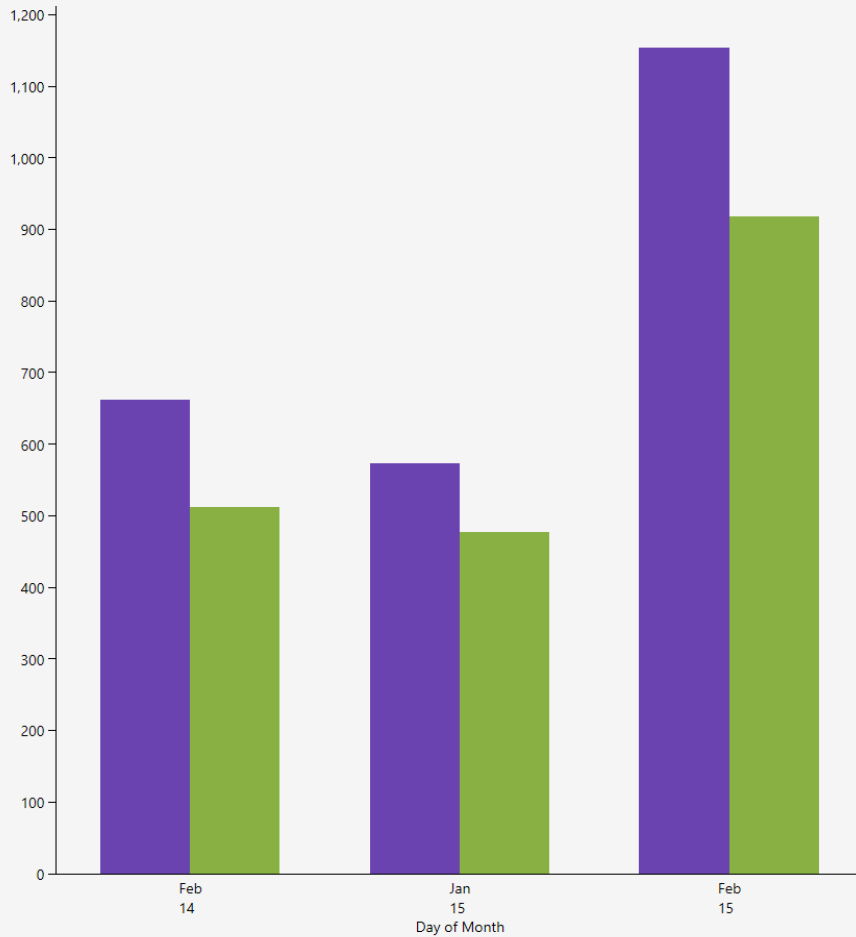


← → Membership Overview February 2015

 YEAR
  MONTH
  DAY
  CUSTOM
 

COMPARISON

New memberships compared to expired memberships for this period



■ New
■ Expired

DETAIL

Current Count 6,132	4% ▲	New Count 1,153	100% ▲	Expired Count 917	93% ▲	Change 236	140% ▲
-------------------------------	------	---------------------------	--------	-----------------------------	-------	----------------------	--------


BREAKDOWN

Breakdown by membership class

NAME	CURRENT MEMBERS	NEW MEMBERS	EXPIRED MEMBERS	CHANGE
Full Member (Pre-Paid) 3 Months	7	7	0	+7
Insurance Full Member 3 Months	14	2	6	-4
Insurance Pool Member 3 Months	2	1	1	-
Invoice CofV Swim School Member	14	1	1	-
Parent/Baby Swim School Member	490	137	157	-20
Pool Member (Direct Debit)	0	0	0	-
Pool Member (Direct Debit) 12 Months	0	0	0	-
Pool Member (Entertainment Book) - 12 Months	0	0	0	-
Pool Member (Pre-Paid)	199	47	52	-5
Pool Member (Pre-Paid) 1 Month	9	9	0	+9
Pool Member (Pre-Paid) 12 Months	2	2	0	+2
Pool Member (Pre-Paid) 3 Months	0	0	0	-
Pre School Child Swim School Member	774	236	143	+93
Private Swim School Member	0	0	0	-
School Age Swim School Member	864	189	86	+103
Special Needs Swim School Member	1	0	0	-
Squad Swim School Member	40	16	8	+8



←  → Staff Sales 2014/2015

 EXPORT



STAFF SALES

Sales information for active staff members during 2014/2015

NAME	NUMBER OF SALES	% OF TOTAL SALES	TOTAL SALES
Katherine	22736	11%	\$436,264.15
Meg	18681	7%	\$269,866.79
Elle	15823	6%	\$231,779.80
Carrie	12613	5.3%	\$204,847.11
Bridget	13980	5.2%	\$200,853.51
Lea	14471	5.1%	\$197,896.82
Tim	15046	4.9%	\$191,107.58
Helen	2823	4.6%	\$179,298.73
Ash	11652	4.6%	\$178,552.58
Cameron	9805	4.2%	\$163,654.13
Kara	8103	3.9%	\$149,377.29
Eliza	10460	3.6%	\$137,936.41
Georg	9669	3.5%	\$136,468.36
Maddy	9558	3%	\$115,389.71
Heath	7490	2.9%	\$113,706.27
Miriam	8214	2.8%	\$107,429.34
Tara	1176	2.2%	\$83,973.45
Kat	1549	2%	\$78,168.57
Mia	17639	2%	\$77,314.53
Dianna	5599	1.6%	\$60,831.83



Postcode Distribution 2014/2015

EXPORT



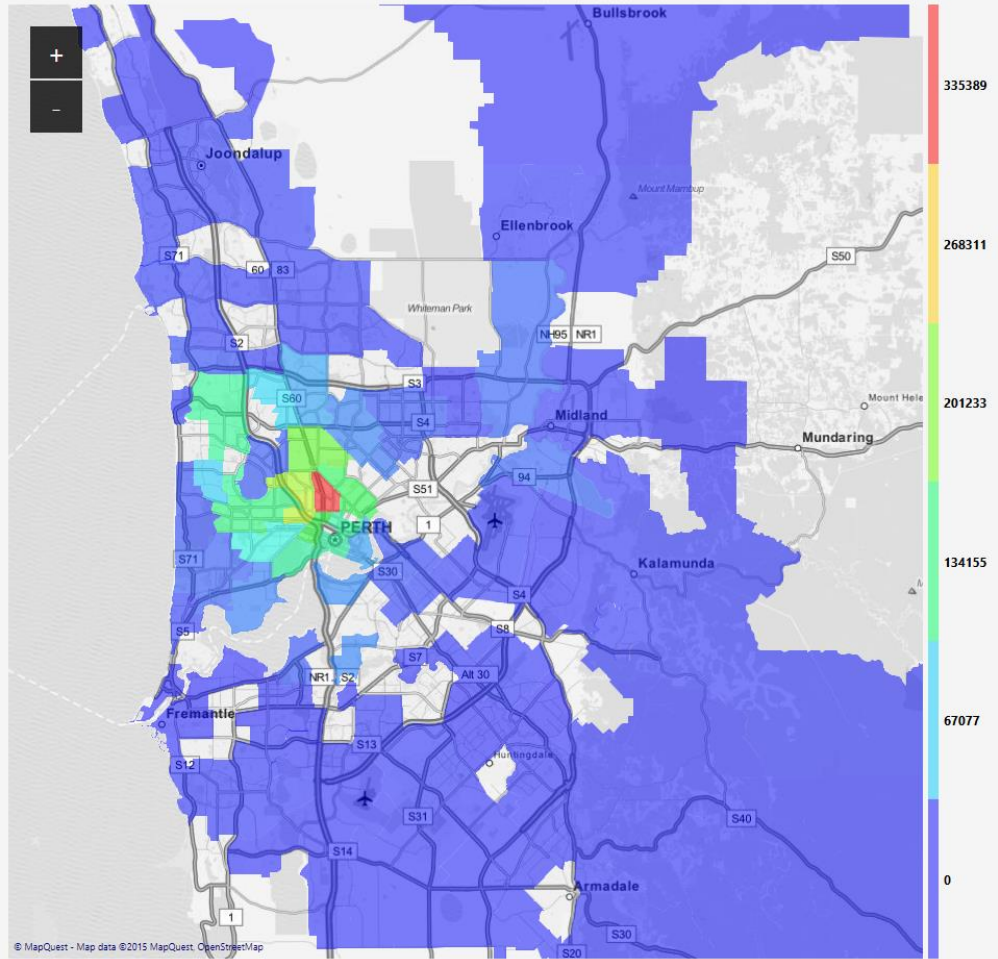
POSTCODES

Postcode frequency for all sales in 2014/2015.

POSTCODE	SUBURBS	NO. OF SALES	TOTAL SALES	% OF TOTAL SALES
6006	North Perth	4669	\$335,388.39	13%
6007	Leederville, West Leederville	3261	\$223,649.03	8.8%
6016	Glendalough, Mount Hawthorn	3115	\$214,251.58	8.4%
6060	Joondanna, Tuart Hill, Yokine, Yokine South	2764	\$188,792.71	7.4%
6019	Scarborough, Wembley Downs	2495	\$65,033.55	2.6%
6014	Floreat, Jolimont, Wembley	2242	\$133,264.42	5.2%
6018	Churchlands, Doubleview, Gwelup, Gwelup Dc, Innaloo, Karrinyup, Woodlands	2189	\$123,460.23	4.8%
6005	Kings Park, West Perth	2133	\$155,046.27	6.1%
6008	Daglish, Shenton Park, Subiaco, Subiaco East	1959	\$93,264.42	3.7%
6050	Coolbinia, Menora, Mount Lawley	1956	\$147,218.07	5.8%
6000	City Delivery Centre, Perth, Perth Gpo	1713	\$118,835.27	4.7%
6021	Balcatta, Stirling	1156	\$70,738.22	2.8%
6003	Highgate, Northbridge	1117	\$84,650.00	3.3%
6061	Balga, Mirrabooka, Nollamara, Westminster	775	\$47,917.10	1.9%
6004	East Perth	644	\$45,631.52	1.8%
6151	Kensington, South Perth, South Perth Angelo St	582	\$34,623.87	1.4%
6009	Broadway Nedlands, Crawley, Dalkeith, Nedlands, Nedlands Dc	567	\$31,467.40	1.2%
6051	Maylands	560	\$36,942.45	1.5%
6152	Como, Karawara, Manning, Salter Point, Waterford	556	\$33,602.93	1.3%
6055	Brabham, Caversham, Dayton, Guildford, Hazelmere, Henley Brook, South Guildford, West...	456	\$19,646.15	0.77%

GEOGRAPHIC DISTRIBUTION

Postcode distribution for all sales where a postcode was recorded in 2014/2015.



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Mobile

With the prevalence of mobile devices, everyone effectively has a self-service kiosk in their pocket.

Increase the throughput of your business by allowing customers to securely book and register online from the comfort of their own technology.

Liability waivers and Terms and Conditions documents can be signed and archived prior to and recalled upon customers' arrival on the premises.



Optus 3:45 pm

Home Log In

Your Details

Full Name

Bob Phoenix

Date of Birth

4 Apr 1985

Gender

Male

Female

Other

Phone Number

+61892025577

Phone Type

Home

< > [Share] [Bookmarks] [Tabs]

Optus 3:50 pm

Home Bob Phoenix

My Memberships

FULL MEMBER (DIRECT DEBIT)

Period


Valid indefinitely

Powered by Phoenix © 2015 Kestral

< > [Share] [Bookmarks] [Tabs]

Optus 3:50 pm

Home Bob Phoenix



group fitness

Powered by Phoenix © 2015 Kestral

< > [Share] [Bookmarks] [Tabs]



Optus 3:55 pm

Home Bob Phoenix

Group Fitness Sessions

- Indoor Walking**
16/01/2015 5:30 PM - 16/01/2015 6:00 PM Studio 2
- Indoor Walking**
16/01/2015 6:15 PM - 16/01/2015 6:45 PM Studio 2

Powered by Phoenix © 2015 Kestral

< > ↑ ↓ ↻

Optus 3:55 pm

Home Bob Phoenix

Indoor Walking

[Book In](#)

Time
16/01/2015 5:30 PM - 16/01/2015 6:00 PM

Location
Studio 2

Bacon ipsum dolor amet dolor ham hock jerky in adipisicing porchetta quis. Ut dolore biltong landjaeger, pig in pork loin frankfurter sint qui duis. Sunt laborum proident, tri-tip ad rump cillum pastrami. Rump beef ribs quis capicola commodo incididunt id jowl bacon cupim short loin beef ribeye t-bone.

< > ↑ ↓ ↻

Optus 3:55 pm

Home Bob Phoenix

Group session booked successfully

Indoor Walking

You are booked in for this session.

Time
16/01/2015 5:30 PM - 16/01/2015 6:00 PM

Location
Studio 2

Bacon ipsum dolor amet dolor ham hock jerky in adipisicing porchetta quis. Ut dolore biltong landjaeger, pig in pork loin frankfurter sint qui duis. Sunt laborum proident, tri-tip ad rump cillum pastrami. Rump beef ribs quis capicola commodo incididunt id iowl bacon cupim short loin

< > ↑ ↓ ↻



Data Management


Data entry errors are inevitable so Phoenix grants mediated access to business data for inspection and repair of incorrect records.

All access is safeguarded and audited so database integrity is never compromised.

Through the Data Management portal, rapidly drill down into the gritty details of every transaction and forensically determine what needs to be adjusted or reconfigured.



Data Management

 SANITY CHECK CarrieC

ALL ✓	ACCESS	ADMISSIONS	BOOKINGS
CONTACTS	DEBITS	GROUPS	MEMBERSHIPS
OPERATING TIMES	ORDERS	PASSES	REQUESTS
RESOURCES	SALES	SERVICES	SITES
STAFF	STOCK	VOUCHERS	

-
- ACCESS GATES
 - ACCESS PROFILES
 - ACCESS RECORDS
 - ACCESS TYPES
 - ADMISSION DOCKETS
 - ADMISSION TYPES
 - ADMISSIONS
 - AGE BRACKETS
 - ANNOTATION TYPES
 - ANNOTATIONS
 - AREAS
 - BOOKING DEPOSITS
 - BOOKING DIARIES
 - BOOKING TYPES
 - BOOKINGS
 - CONTACT LISTS
 - CONTACTS
 - DEBIT ACCOUNTS
 - DEBIT DEFINITIONS



Data Management > Admissions



SORTING

Admission number

Admission type

Contact

Finishing time

Site

Starting time

GROUPING

None

Admission type

Contact

Site

FILTERING

Admission type

All

Contact

MANAGE

CUSTOMISE



New



Edit



Delete



History



Cancel



Activate

Search (Ctrl+S)



	#488083	Child Swim (5-15 years) (Wilhemina Abdirahman (Uni Camp for kids)) Sun 19/04/2015 13:00-16:30
	#488082	Adult Swim (16 years and above) (Wilhemina Abdirahman (Uni Camp)) Sun 19/04/2015 13:00-16:30
	#505160	Child Swim (5-15 years) (Ralda Fairbairn (The Hangout OSH) - 30 pec) Thu 16/04/2015 12:00-14:30
	#493528	Birthday Party Entry (Zainal Pacheco - 25 people) Sun 29/03/2015 13:30-15:30
	#496324	Birthday Party Entry (Harm Yeomans - 18 people) Sat 28/03/2015 13:30-15:30
	#496323	[REFUND] Birthday Party Entry (Harm Yeomans - 18 people) Sat 28/03/2015 13:00-15:30
	#496101	Birthday Party Entry (Harm Yeomans - 18 people) Sat 28/03/2015 13:00-15:30
	#461198	Birthday Party Entry (Mairette Fabreguette - 10 people) Sat 28/03/2015 11:00-13:00
	#493248	Birthday Party Entry (Jacqueline Pallett - 15 people) Fri 27/03/2015 15:30-17:30
	#488425	Birthday Party Entry (Zelle Ziebarth - 15 people) Sat 21/03/2015 15:30-17:30
	#509179	Circuit (Member) (Ulf Salta) Thu 19/03/2015 18:15-19:00
	#509163	Circuit (Member) (Adelia Edmondson) Thu 19/03/2015 18:15-19:00
	#509158	Circuit (Casual) (Anonymous) Thu 19/03/2015 18:15-19:00
	#509189	Gym (Member) (Irena Eagleson) Thu 19/03/2015 17:13
	#509188	Group Fitness (Member) (Irena Eagleson) Thu 19/03/2015 17:10-17:55
	#509187	Swim/Sauna/Spa/Steam Room (Member) (Elecia Gammack) Thu 19/03/2015 16:11
	#509186	Gym (Member) (Darci Caine) Thu 19/03/2015 16:10
	#509185	Swim (Member) (Patrae Hadjipetrou) Thu 19/03/2015 16:03
	#509183	Gym (Member) (Ramtin Baggio) Thu 19/03/2015 16:02
	#500101	Gym (Member) (Taras Calma)

509,183 admissions

Admission #461198

FROM

28 Mar 2015 11:00:00 AM

UNTIL

28 Mar 2015 01:00:00 PM

TYPE

Birthday Party Entry

SITE

Aquatic Centre

CONTACT

Mairette Fabreguette

PEOPLE

10



Print Docket

ACCESS RECORDS

ADMISSION TYPES

BOOKINGS

CONTACTS

GROUP SESSIONS

PASSES

SALES

SITES

STAFF MEMBERS

STOCK RECORDS

FIND REFERENCES

REPLACE REFERENCES



Data Management > Membership Categories



- New
- Edit
- Delete
- History

Search (Ctrl+S) Q

	Adult Multicultural Swim School Member	
	10% off	
	Adult Swim School Member	
	10% off	
	Child One on One Swim School Member	
	10% off	
	Child Swim School Member	
	10% off	
	Corporate Member	Full Member Entry
	10% off	
	Full Member (Direct Debit)	Full Member Entry
	10% off	
	Full Member (Pre-Paid)	Full Member Entry
	10% off	
	Insurance Full Member	Full Member Entry
	10% off	
	Insurance Pool Member	Pool Member Entry
	10% off	
	Parent/Baby Swim School Member	
	10% off	
	Pool Member (Direct Debit)	Pool Member Entry
	10% off	
	Pool Member (Pre-Paid)	Pool Member Entry
	10% off	
	Pre School Child Swim School Member	
	10% off	
	Private Swim School Member	
	10% off	
	School Age Swim School Member	
	10% off	
	Special Needs Swim School Member	
	10% off	
	Squad Swim School Member	
	10% off	
	Staff	Staff Entry
	20% off	
	Staff Family Swim School Member	
	10% off	

- ACCESS TYPES
- ADMISSION TYPES
- CONTACT LISTS
- MEMBERSHIP TYPES
- SALES LEVELS
- SITES

FIND REFERENCES

REPLACE REFERENCES



Data Management > Membership Categories



New Edit Delete History

ACCESS TYPES

- Search (Ctrl+S)
- Adult Swim School Member 10% off
- Angelfish Swim School Member 10% off
- Child One on One Swim School Member 10% off
- Child Swim School Member 10% off
- Corporate Member 10% off
- Full Member (Direct Debit) 10% off
- Full Member (Pre-Paid) 10% off
- Insurance Full Member 10% off
- Insurance Pool Member 10% off
- Parent/Baby Swim School Member 10% off
- Pool Member (Direct Debit) 10% off
- Pool Member (Pre-Paid) 10% off
- Pre School Child Swim School Member 10% off
- Private Swim School Member 10% off
- School Age Swim School Member 10% off
- Special Needs Swim School Member 10% off
- Squad Swim School Member 10% off
- Staff 20% off
- Staff Family Swim School Member 10% off

EDIT MEMBERSHIP CATEGORY

Name
Full Member (Direct Debit)

Sales level
10% off

Access Type
Full Member Entry

Included Admission Type
Swim/Sauna/Spa/Steam Room (Member) ✕ CXWORX (Member) ✕ Group Fitness (Member) ✕ Aqua Fitness (Member) ✕ RPM (Member) ✕ Circuit (Member) ✕ Gym (Member) ✕ Swim (Member) ✕

Applicable site record
Aquatic Centre ✕

Allow linked

Allow tokens

Book classes in CoursePro

Allow suspension

Require start day
(none)

Require end period
1 months

Is disabled

NO ISSUES

Staff Entry

SAVE CANCEL

FIND REFERENCES REPLACE REFERENCES















Forge Platform

















Enterprise systems are only as reliable as the foundation upon which they are built. The Forge platform provides Phoenix with robust and high throughput architecture to address multi-site multi-user business needs.

Capabilities implicit to Forge include fully automated database transaction auditing, document archiving and revision control, instant messaging, global text-search, user permissions management, feature licencing; and in-built terminology glossary.



 ARCHIVE	 BOOKINGS	 BUSINESS REPORTS
 CONTACTS	 COURSEPRO	 DATA MANAGEMENT
 FITNESS	 GROUPS	 INTERACTIONS
 INVENTORY	 MESSAGE MEDIA	 POINT OF SALE

Menu

-  About
-  Accounting
-  Agent Management
-  Archive
-  Bookings
-  Business Reports
-  Chat
-  Contacts
-  CoursePro
-  Data Management
-  Debit Management
-  Diagnostics
-  Document Designer
-  Events
-  Find
-  Fitness





PHOENIX



AC PLAY

Phoenix

by Kestral



Support

Phoenix

phoenixsupport@kestral.com.au

+61 8 9202 5577

kestral.com.au/phoenix

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Close Ctrl+W

Close all but this

Pinned

Startup

1





Results for 'Speedo'

- #272834 \$0.00
- #287259 \$0.00
- #288068 Olive Ziebarth \$0.00
- #352561 \$0.00
- #402906 \$0.00
- #256755 \$0.00
- #266853 Waldemar Adrian \$0.00
- #286885 \$0.00
- #296646 Ormond Iacuzzo \$0.00
- #343838 Faeza Macknight \$0.00
- #350197 \$0.00
- #354825 \$0.00
- #358919 \$0.00
- #414471 \$0.00
- #231696 \$0.00
- #243746 \$0.00
- #249216 \$0.00
- #257602 \$0.00
- #269019 Waldemar Adrian \$0.00
- #279887 \$0.00
- #280760 Lawford Faddel \$0.00
- #296368 Paulina Daily \$0.00
- #304791 \$0.00
- #308047

Sale

#343838

PAID IN FULL

SITE
Aquatic Centre

CHARGED
\$207.00

PAID
\$207.00

TAXED
\$18.83

DATE
Friday 2nd January 2015

CONTACT
Faeza Macknight #050501

POSTAL CODE
6006

Last Transaction Summary
Show a summary of the last transaction.

Replay postings
Replay sales postings.

Show booking
Show associated booking identifier

Void Sale
Cancel all charges, payments, invoice and consequences.

ATTACHMENTS

0



TRANSACTIONS

Friday 2nd January 2015 at 14:01

Served by Bridget Knox



- 1 x Speedo Boys Basic Aquashort Navy s12 \$33.30
- 1 x Speedo Wmns Cap Sleeve Sun Top Blk/Pnk S08 \$63.00
- 1 x Speedo Mens Mono Aquashort Blk/Whit S18 \$47.70
- 1 x Speedo Wmns Cap Sleeve Rashie Blk/Pnk S12 \$63.00
- EFTPOS \$207.00**

CHARGES	TAX	TENDERED	CHANGE
\$207.00	\$18.83	\$207.00	\$0.00

Find

Speedo ✕

- All 7960
- Booking 3
- Contact 1
- Item 1890
- Sale 4174
- Stock Type 1891
- Supplier 1



Data Management > Contacts

SANITY CHECK

SORTING

- Company
- Display name
- Full name
- Member Number

FILTERING

- All
- Contact list
- Current
- Membership Category
- Obsolete
- Staff Members
- Suppliers

MANAGE

- CUSTOMISE

46,933 contacts

Search (Ctrl+S)

- Lateesha Van Cromvoirt #015444
- Lateesha Zatorsky
- Lateesha Zelley #016089
- Latia Adhikari #019767
- Latia D'andilly #005385
- Latia Earl #028312
- Latia Easter #023943
- Latia Haigh #999810119
- Latia Inslay #016986
- Latia Kaariilaakso #003035
- Latia Nahuysen
- Latia Quah #044931
- Latia Quinlan #028766
- Latia Takats #045805
- Latia Ugolini #060455
- Latia Upfold #999812587
- Latia Upton #034658
- Latia Valmas #067709
- Latia Wallas
- Latia Zahalka #069385

CUSTOM FILTER

Save filter for future use

Caption

Information	Connection
Title	Suppliers
<input type="text"/>	(none)
Full name	Staff Members
<input type="text"/>	(none)
Company	Membership Category
<input type="text"/>	<input type="text"/>
Email address	Contact list
<input type="text"/>	<input type="text"/>
Date of birth	
Show all	
Gender	
<input type="text"/>	
Identification	
<input type="text"/>	
Token	
<input type="text"/>	
Obsolete	
(none)	

NO ISSUES **OK** **CANCEL**

Latia H

DEMOGRAPHIC
Other, 52
Born 30/1

MEMBERSHIP
99981011

PERSONAL EMAIL
latiahaigh@

WORK PHONE
08555001

HOME ADDRESS
53c Flinde
WEMBLEY

- TAG OUT**
- ACCESS RECORDS
 - ADMISSIONS
 - BOOKINGS
 - DEBIT ACCOUNTS
 - DEBIT PLANS
 - FLAGS
 - GROUP SESSIONS
 - MEMBERSHIPS
 - PASSES
 - REQUESTS
 - SALES
 - SERVICES
 - SITES
 - SMS RECORDS
 - STAFF MEMBERS

Calendar \$260 SPENT \$0 0 0 0

Sales Vouchers Comments Attachments SMS

FIND REFERENCES AB REPLACE REFERENCES

SANITY CHECK



Help

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Sales Deck

Sales Discount

Sales Element

Sales Item

Sales Level

Sales Management

Sales Page

Sales Period

Sales Postal Code Report

Sales Schedule

Sales Shift

Sales Transaction

Security Audit

Security Authority

Security Directory

Security Group

Security Permission

Security Role

Security User

Service

Sales Item

Sales Items are [admission types](#), [membership types](#), [packages](#), [pass types](#), [stock types](#), [service types](#), or [voucher types](#) that are configured to appear on the [Point of Sale](#) screen for easy access.

Name

This name appears on invoices and [Point of Sale](#) screen buttons and search results.

Item code

Use this field to add unique barcodes to articles that do not already have an implicit barcode. Leave it blank if this **sales item** is linked to an already barcoded [stock type](#).

Sales category

The [sales category](#) under which this **sales item** is sorted on the [Point of Sale](#) screen. This is distinct from the [stock category](#).

POS button type

The [button](#) used to represent this **sales item** on the [Point of Sale](#) screen.

Sale price

The sale price of this **sales item**.

Tax

Select the tax levied on this **sales item**.

Permit sales level discounting

Apply automatic [sales level](#) discounting to this **sales item**.

Type

The type of this **sales item**, i.e., [admission type](#), [membership type](#), [package](#), [pass type](#), [stock type](#), [service type](#), or [voucher type](#).

Admission type

The corresponding [admission type](#) if this **sales item** is of that type.

Membership type

The corresponding [membership type](#) if this **sales item** is of that type.

Package type

The corresponding [package](#) if this **sales item** is of that type.

Pass type

The corresponding [pass type](#) if this **sales item** is of that type.



Data Management > Items

SANITY CHECK

- New
- Edit
- Delete
- History
- Export

Search (Ctrl+S)

NAME	DEFAULT PRICE	TAX
Squad Swim School Debit	\$17.50	
Staff Family Swim School Member Membership	\$0.00	GS
Staff Membership	\$0.00	GS
Staff Milk	\$5.00	GS
Stainless Steel Water Bottle Silver	\$20.00	GS
Student Activity/Sauna/Spa/Steam	\$5.00	GS
Student Swim	\$5.00	GS
Student Swim - 10 Entries	\$45.00	GS
Student Swim - 20 Entries	\$85.00	GS
Student Swim - 50 Entries	\$199.75	GS
Student Swim/Sauna/Spa/Steam Room - 10 Entries	\$90.00	GS
Student Swim/Sauna/Spa/Steam Room - 20 Entries	\$170.00	GS
Sun Zapper Coloured Zinc SPF50+	\$25.00	GS
Sunday Times	\$2.70	GS
Sushi	\$6.50	GS
Sweet Chilli Burger	\$7.70	GS
Sweet Chilli Chicken Burger	\$7.80	GS
Sweet Chilli Chicken Strips	\$2.00	GST
Swim Aid Hire	\$2.00	GST

NEW ITEM

Name

Is bond

Components

+ ADD EDIT X DELETE

Default price

Department disbursements

+ ADD EDIT X DELETE

Tax

Permit sales level discounting

Upgrade Items

Docket

Applicable sales level

Conditions

Highlight on docket

Highlight on docket

Highlight this item on docket.

1 ISSUE

SAVE
CANCEL

- ADMISSION TYPES
 - BOOKING TYPES
 - BOOKINGS
 - DEBIT PLANS
 - DEBIT TYPES
 - DECKS
 - DEPARTMENT ASSIGNMENTS
 - DEPARTMENTS
 - DOCKETS
 - ITEM CONDITIONS
 - ITEMS
 - LEDGERS
 - MEMBERSHIP TYPES
 - OPERATING RATES
 - PASS TYPES
- FIND REFERENCES
 REPLACE REFERENCES
- SANITY CHECK



Security Directory

- 12/02/2014 13:41 **Public Folder Management** was inserted
- 12/02/2014 13:41 **Recipient Management** was inserted
- 12/02/2014 13:41 **View-Only Organization Management** was inserted
- 12/02/2014 13:41 **UM Management** was inserted
- 12/02/2014 13:41 **Help Desk** was inserted
- 12/02/2014 13:41 **Records Management** was inserted
- 12/02/2014 13:41 **Discovery Management** was inserted
- 12/02/2014 13:41 **Server Management** was inserted
- 12/02/2014 13:41 **Delegated Setup** was inserted
- 12/02/2014 13:41 **Hygiene Management** was inserted
- 12/02/2014 13:41 **Exchange All Hosted Organizations** was inserted
- 12/02/2014 13:41 **Exchange Windows Permissions** was inserted
- 12/02/2014 13:41 **Product Development** was inserted
- 12/02/2014 13:41 **Service Delivery** was inserted
- 12/02/2014 13:41 **Infrastructure** was inserted
- 12/02/2014 13:41 **Technical Support** was inserted
- 12/02/2014 13:41 **Application Support** was inserted
- 12/02/2014 13:41 **Project Management** was inserted
- 12/02/2014 13:41 **Business Development** was inserted
- 12/02/2014 13:41 **System Administration** was inserted
- 12/02/2014 13:41 **Business Analysis** was inserted
- 12/02/2014 13:41 **Marketing** was inserted
- 12/02/2014 13:41 **Technical Writing** was inserted

RESYNC USERS & GROUPS FROM ACTIVE DIRECTORY

CONNECTED SESSIONS

ENTIRE DIRECTORY

Manage all security authorities, users, groups and roles.

AUTHORITIES

USERS

GROUPS

ROLES

ADMIN AUTHORITY

Synchronised with host 'admin.central' at root (DC=admin,DC=central).

User Count
15,952

Group Count
684

KESTRAL AUTHORITY

Synchronised with host 'kestral.local' at root (DC=kestral,DC=local).

User Count
244

Group Count
128



Security Roles

- New
- Edit
- Delete
- History
- Permissions

Search (Ctrl+S)

NAME

- Administrator
- Business Reporting
- Counter staff

COUNTER STAFF PERMISSIONS

Search

	Find across all items	MAIN
	Manage item tags	MAIN
	View the event feed	MAIN
	Manage the Monk warehouse configuration	MONK
	Document Designer	PUBLISH
	Permit the addition of records	REGISTER
	Permit the deletion of records	REGISTER
	Permit the editing of records	REGISTER
	Daily sales processing	SALES
	Edit, arrange and style the Point of Sale decks	SALES
	Start and end sales shifts	SALES
	Manage the security directory	SECURITY
	Synchronise the security directory	SECURITY
	Bookings	WORKFLOW
	Business Reports	WORKFLOW
	Contacts	WORKFLOW
	CoursePro	WORKFLOW
	Data Management	WORKFLOW

Permit the addition of records
Allows record addition in the register screens



OK CANCEL

ROLE IS ENABLED





Certificate is activated

This certificate is due to expire in 350 days on 4/03/2016 09:10:37.

The certificate is an encrypted file that identifies you as a registered customer and your activated product features. New certificates can be requested from support.



Request a certificate file



Install a certificate file

Registration

CUSTOMER

AC

BRAND

Kestral

EDITION

N/A

AREA

Play

Activation

ACTIVATED FROM


4/03/2015 09:10:37

ACTIVATED UNTIL

4/03/2016 09:10:37

Restrictions

 1 x Sites

 30 x Terminals

Features

Access Control

Bookings

Cash Adjustments

Classes

Cominfo Access Control

CoursePro

Debits

Ezidebit

GreeneDesk Integration

Groups

Interactions

Interop API

Inventory

Memberships

Passes

Point of Sale

Registrations

Sales Pagers

Services

Shifts

SMS

Accrual Reporting

Assets

Cash Reporting

Firearms

Online



Archive

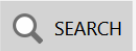
- Add
- Edit
- Delete
- Export
- Subscribe
- Permissions
- Settings

Search volume names...

- Corporate Publications**
Annual reports, prospectuses, audits
- Form Templates
Membership forms, waivers, feedback
- HR
Human Resources
- Marketing
Flyers, brochures, posters
- OH & S
Occupational Health and Safety
- Training Documents
Manuals, HOWTOS

SEARCH

Search all documents in archive by title or by document content.



LINKS

- SUBSCRIBED **1**
- HISTORY

Archive Volume - Corporate Publications

Clear Unassigned

Search documents...

MANAGE

Title	Date
ACME Expense Report.xlsx	28-08-2013 09:58:36
ACME Presentation.pptx	28-08-2013 09:58:36
ACME Quote-Word 2003.doc	28-08-2013 09:58:36
ACME Quote-Word 2007.docx	28-08-2013 09:58:36
ACME Sales Numbers.xls	28-08-2013 09:58:36

Expense Report

Date	Travel	Meals&Ent	Other	Rate	Total	Payor/Payee	Description
May 19-20	\$988.40	\$391.54	\$609.00	1.00	\$1,988.94		2010 Tradeshow Expenses
09-May-10	\$460.40	\$0.00	\$0.00	1.00	\$460.40	American Airlines	Airfare to San Fran for Trades
18-May-10	\$60.00	\$0.00	\$0.00	1.00	\$60.00	TLC	Taxi from NYC to JFK
18-May-10	\$0.00	\$16.05	\$0.00	1.00	\$16.05	NY Sports Bar	Lunch @ airport
18-May-10	\$0.00	\$12.26	\$0.00	1.00	\$12.26	Hudson News	Drink & snacks for plane
18-May-10	\$0.00	\$13.23	\$0.00	1.00	\$13.23	Hudson News	More drink & snacks for plane
18-May-10	\$0.00	\$0.00	\$10.00	1.00	\$10.00	American Airlines	In-flight WiFi
18-May-10	\$50.00	\$0.00	\$0.00	1.00	\$50.00	Luxor Cabs	Taxi from SFO to hotel
19-May-10	\$0.00	\$0.00	\$509.00	1.00	\$509.00	Best Buy Mobile	Unlocked doro phones for sht
19-May-10	\$0.00	\$350.00	\$0.00	1.00	\$350.00	Ruth's Chris Steak House	Dinner & drinks with partners
20-May-10	\$60.00	\$0.00	\$0.00	1.00	\$60.00	Luxor Cabs	Taxi from hotel to SFO airport
20-May-10	\$358.00	\$0.00	\$0.00	1.00	\$358.00	Marriott	Hotel for 2 nights

Categories

Category	Percentage
Travel	30%
Meals&Ent	20%
Other	50%

Totals

Category	Total Amount
Travel	\$1,988.94
Meals&Ent	\$391.54
Other	\$609.00

Type: Microsoft Excel Worksheet
Size: 16,968
Last edited: 2013-08-28 by [User]
Owner: [User]
Created: 2013-08-28

ACME Quote-Word 2003.doc

Corporate Publications

ACME Expense Report.xlsx

Corporate Publications



George Dawson

Peers Chats

Department

Development

- Josephine Freeman
- Pauline Adams
- Roger Calson
- Helen Obrien**
- Barry Ortega
- Leona Bates
- Stacy Norris
- Allison Lawrence
- Sue Oliver
- Tony Ryan
- Kathy Stewart

Executive

- Eddie Webster
- Heather Hampton

Finance



Helen Obrien (Available)

Phone Status: Loading...

@ heleno@domain.com 123 +61 401 234 567



We've had 18 so far

George Dawson says (09:32:03)

Great, it's been pretty quiet but we've had lots of stock deliveries. Actually, one delivery was incorrectly delivered to HQ so I've had it re-directed to your store. Let me know when it arrives.

Helen Obrien says (09:34:04)

No worries, what is it that I should be expecting?

George Dawson says (09:33:44)

Mainly just uniforms and merchandise, 4 or 5 boxes of it.

Helen Obrien says (09:35:22)

Oh great, we have some new members next week so really need the new uniforms

George Dawson says (09:34:59)

Excellent!

Speaking of memberships, for that promo campaign next week we need to make sure your contact lists are up to date so could you please go through that by Friday?

Helen Obrien says (09:37:21)

Sure, I was working on that earlier. Should be finished in an hour or so

George Dawson says (09:36:45)

Thanks, have a good day.

Your message



Message input area with a large text box and a send button.



Phoenix

by  **kestral**

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<http://kestral.com.au/phoenix>

[@PhoenixKestral](#)